



WESTMINSTER
HEALTH FORUM

Personal Budgets in health and care – integration, personalisation and towards implementation 23rd January 2014

Seminar Supported by:



CONDITIONS FOR USE OF TRANSCRIPTS:

This document is intended to provide a timely reference for interested parties who are unable to attend the event to which it refers. Some portions are based on transcripts of proceedings and others consist of text submitted by speakers or authors, and are clearly marked as such. As such, apart from where it is indicated that the text was supplied by the speaker, it has not been possible for the transcript to be checked by speakers and so this portion of the document does not represent a formal record of proceedings. Despite best endeavours by Westminster Forum Projects and its suppliers to ensure accuracy, text based on transcription may contain errors which could alter the intended meaning of any portion of the reported content. Anyone who intends to publicly use or refer to any text based on the transcript should make clear that speakers have not had the opportunity for any corrections, or check first with the speaker in question. If in doubt please contact the forum first.

Contents

<u>About this Publication</u>	3
<u>Agenda</u>	4
<u>Session Chair's opening remarks</u> Dr Alison Austin, Lead, Personalisation and Control, NHS England (<i>transcript</i>)	6
<u>Addressing the challenges facing implementation</u> Dr Angela Coulter, Senior Research Scientist, Health Services Research Unit, University of Oxford and Senior Visiting Fellow, The King's Fund (<i>transcript</i>)	7
<u>Personal health budgets and the NHS workforce</u> Elizabeth Wade, Deputy Director of Policy, NHS Confederation (<i>transcript</i>)	11
<u>Towards April 2014: Commissioning, personalisation and measuring success</u> Rachel King, Personalisation Coordinator, Lambeth Clinical Commissioning Group and Lambeth Council (<i>transcript</i>) Julie Stansfield, Chief Executive Officer, In Control (<i>transcript</i>) Sharon Allen, Chief Executive Officer, Skills for Care (<i>transcript</i>) David Hill, Associate, Weightmans (<i>transcript</i>) Questions and comments from the floor with Dr Angela Coulter, Senior Research Scientist, Health Services Research Unit, University of Oxford and Senior Visiting Fellow, The King's Fund and Elizabeth Wade, Deputy Director of Policy, NHS Confederation (<i>transcript</i>)	14 15 17 19 21
<u>Session Chair's closing remarks</u> Dr Alison Austin, Lead, Personalisation and Control, NHS England (<i>transcript</i>)	29
<u>Session Chair's opening remarks</u> Dr Angela Coulter, Senior Research Scientist, Health Services Research Unit, University of Oxford and Senior Visiting Fellow, The King's Fund (<i>transcript</i>)	30
<u>Developing standards in personalised health and care</u> Vidhya Alakeson, Deputy Chief Executive, The Resolution Foundation (<i>transcript</i>) Patrick Hall, Practice Development Manager (Policy), Social Care Institute for Excellence (SCIE) (<i>transcript</i>) Questions and comments from the floor (<i>transcript</i>)	31 34 36
<u>Integrating personal budgets in health and social care</u> Professor Peter Beresford, Professor of Social Policy and Director of Centre for Citizen Participation, Brunel University (<i>transcript</i>) Shirley Hall, Wellbeing and Community Manager, The ExtraCare Charitable Trust (<i>transcript</i>) Laura Robinson, Policy and Communications Advisor, National Voices (<i>transcript</i>) Dame Philippa Russell, Chair, Standing Commission on Carers (<i>transcript</i>) Questions and comments from the floor (<i>transcript</i>)	42 44 46 48 51
<u>The Next Steps: April 2014 and beyond</u> Dr Alison Austin, Lead, Personalisation and Control, NHS England (<i>transcript</i>) Questions and comments from the floor (<i>transcript</i>)	58 62
<u>Session Chair's and Westminster Health Forum closing remarks</u> Dr Angela Coulter, Senior Research Scientist, Health Services Research Unit, University of Oxford and Senior Visiting Fellow, The King's Fund (<i>transcript</i>) Steve Moat, Senior Producer, Westminster Health Forum (<i>transcript</i>)	66 67
<u>Comment</u> Andie Rose, Personal Budget Service User Karen Rayfield, Director of People and Performance, Helping Hands Homecare	68 68
<u>List of Delegates Registered for Seminar</u>	70
<u>Contributor Biographies</u>	75
<u>About the Event Sponsor</u>	78

About this Publication

This publication reflects proceedings at the Westminster Health Forum Keynote Seminar: Personal Budgets in health and care – integration, personalisation and towards implementation held on 23rd January 2014. The views expressed in the articles are those of the named authors, not those of the Forum or the sponsors, apart from their own articles.

Although Westminster Health Forum is grateful to all sponsors for the funding on which we depend, participation in events and publications is never conditional on being a sponsor. As well as funding ongoing operations, sponsorship enables the Forum to distribute complimentary copies of publications, and offer complimentary tickets for events, to Government Ministers, parliamentarians and officials most involved in policy.

This publication is copyright. Its copying, in whole or in part, is not permitted without the prior written consent of the publishers. However, extracts of the text may be reproduced for academic or review purposes, subject to the conditions of use outlined in the previous page, providing they are accurate, are not used in a misleading context and the author, their organisation and the Westminster Health Forum are acknowledged. We would also appreciate being informed.

Westminster Health Forum

4 Bracknell Beeches
Old Bracknell Lane West
Bracknell
Berkshire RG12 7BW

T: 01344 864796

F: 01344 420121

publications@westminsterforumprojects.co.uk

Directors

Peter van Gelder
Chris Whitehouse