

# The future for general practice in England 1<sup>st</sup> December 2016

Seminar supported by Kajima Partnerships



## **CONDITIONS FOR USE OF TRANSCRIPTS:**

This document is intended to provide a timely reference for interested parties who are unable to attend the event to which it refers. Some portions are based on transcripts of proceedings and others consist of text submitted by speakers or authors, and are clearly marked as such. As such, apart from where it is indicated that the text was supplied by the speaker, it has not been possible for the transcript to be checked by speakers and so this portion of the document does not represent a formal record of proceedings. Despite best endeavours by Westminster Forum Projects and its suppliers to ensure accuracy, text based on transcription may contain errors which could alter the intended meaning of any portion of the reported content. Anyone who intends to publicly use or refer to any text based on the transcript should make clear that speakers have not had the opportunity for any corrections, or check first with the speaker in question. If in doubt, please contact the forum first.

# **Contents**

About this Publication	3
<u>Agenda</u>	4
Session Chair's opening remarks	
Rt Hon the Lord Naseby, Executive Officer, All-Party Parliamentary Group on Primary Care and Public Health (transcript)	) 6
Challenges and opportunities for general practice in the context of the Forward View	
Sue Pritchard, Deputy Head of General Practice Development, NHS England (transcript)	8
Case study: moving forward with MCP vanguards: integration, collaboration and multidisciplinary teams	
Professor Robert Harris, Chief Executive Officer and General Partner, Lakeside Healthcare Group (transcript)	10
Workload, reducing burnout and GP mental health	
Dr Clare Gerada, Medical Director, NHS Practitioner Health Programme and Council Member, BMA (transcript)	14
Questions and comments from the floor (transcript)	17
Putting the Forward View into practice: care redesign, social prescribing and improving practice infrastructure	
Priorities for reducing pressures on general practice - a GP perspective	
Dr Michelle Drage, Chief Executive, Londonwide Local Medical Committees (transcript)	24
Managing long-term conditions and the role of community and practice nurses	
Janet Davies, Chief Executive and General Secretary, Royal College of Nursing (transcript)	27
Realising the potential of the Pharmacy Integration Fund	
Professor Rob Darracott, Chief Executive, Pharmacy Voice (transcript)	30
Developing infrastructure to support delivery of the Forward View	
Richard Coe, Project Director, Kajima Partnerships (transcript)	33
Putting patients at the centre of care	
Neil Tester, Director of Policy and Communications, Healthwatch England (transcript)	36
Questions and comments from the floor (transcript)	39
Session Chair's closing remarks	
Rt Hon the Lord Naseby, Executive Officer, All-Party Parliamentary Group on Primary Care and Public Health (transcript)	) <b>45</b>
Session Chair's opening remarks	
Professor David Colin-Thomé, Chairman, Primary Care Commissioning (transcript)	46
Shaping the future - regulating and inspecting general practice	
Ruth Rankine, Deputy Chief Inspector of General Practice, Medicines and Urgent Care, CQC (transcript)	47
Next steps for improving retention and recruitment rates	
Professor Kamila Hawthorne, Vice Chair (Professional Development), RCGP (transcript)	51
Questions and comments from the floor (transcript)	54
The future for general practice in England	
<b>Dr Arvind Madan</b> , Director of Primary Care, NHS England (transcript)  Questions and comments from the floor (transcript)	59 64
	04
Session Chair's and Westminster Health Forum closing remarks  Professor David Colin-Thomé. Chairman, Primary Care Commissioning (transcript)	66
Professor David Colin-Thomé, Chairman, Primary Care Commissioning (transcript)  Matthew Bradberry, Forum Lead, Westminster Health Forum (transcript)	67
Press Links	68
Comments	69
List of Delegates Registered for Seminar Contributor Biographics	71 76
Contributor Biographies About the Seminar Sponsor	76 80
About the Core Sponsors of the Westminster Health Forum	82

Please be advised that speakers' PowerPoint presentations are included within the transcript itself, just beneath the relevant speaker's text. Please note that not all speakers are able to grant permission for us to include their slides.

# **About this Publication**

This publication reflects proceedings at the Westminster Health Forum Keynote Seminar: The future for general practice in England held on 1<sup>st</sup> December 2016. The views expressed in the articles are those of the named authors, not those of the Forum or the sponsors, apart from their own articles.

Although Westminster Health Forum is grateful to all sponsors for the funding on which we depend, participation in events and publications is never conditional on being a sponsor. As well as funding ongoing operations, sponsorship enables the Forum to distribute complimentary copies of publications, and offer complimentary tickets for events, to Government ministers, parliamentarians and officials most involved in policy.

This publication is copyright. Its copying, in whole or in part, is not permitted without the prior written consent of the publishers. However, extracts of the text may be reproduced for academic or review purposes, subject to the conditions of use outlined in the previous page, providing they are accurate, are not used in a misleading context and the author, their organisation and the Westminster Health Forum are acknowledged. We would also appreciate being informed.

## **Westminster Health Forum**

UK Headquarters 4 Bracknell Beeches Old Bracknell Lane West Bracknell Berkshire RG12 7BW

T: 01344 864796 F: 01344 420121 publications@westminsterforumprojects.co.uk

# **Directors**

Peter van Gelder Chris Whitehouse