

Improving eye care in England: commissioning, standards and service delivery 4th September 2014

CONDITIONS FOR USE OF TRANSCRIPTS:

This document is intended to provide a timely reference for interested parties who are unable to attend the event to which it refers. Some portions are based on transcripts of proceedings and others consist of text submitted by speakers or authors, and are clearly marked as such. As such, apart from where it is indicated that the text was supplied by the speaker, it has not been possible for the transcript to be checked by speakers and so this portion of the document does not represent a formal record of proceedings. Despite best endeavours by Westminster Forum Projects and its suppliers to ensure accuracy, text based on transcription may contain errors which could alter the intended meaning of any portion of the reported content. Anyone who intends to publicly use or refer to any text based on the transcript should make clear that speakers have not had the opportunity for any corrections, or check first with the speaker in question. If in doubt please contact the forum first.

Contents

About this Publication	3
<u>Agenda</u>	4
<u>Session Chair's opening remarks</u> Mercy Jeyasingham, Chief Executive, VISION 2020 (UK) (transcript)	6
<u>Commissioning, community optometry, and policy developments in England</u> Dharmesh Patel, Optical Lead, Local Optical Committee Support Unit (transcript) Questions and comments from the floor (transcript)	7 10
<u>Challenges for service delivery</u> Richard Smith, Special Advisor, Royal College of Ophthalmologists and Consultant Ophthalmologist, Buckinghamshire Healthcare NHS Trust (transcript)	13
Meeting local needs, service redesign, and Local Eye Health Networks Dr Deacon Harle, Chairman, NHS Kent and Medway Local Eye Health Network (transcript) Peter Black, President, ABDO (Association of British Dispensing Opticians) (transcript) Dr Catey Bunce, Principal Statistician, Moorfields Eye Hospital NHS Foundation Trust (transcript) Mary Shaw, Chair, Ophthalmic Nursing Forum, RCN and Senior Lecturer, School of Nursing, Midwifery and Social Work, University of Manchester (transcript) Dr Mary Cooke, Lecturer, School of Nursing, Midwifery and Social Work, University of Manchester (transcript) Questions and comments from the floor with Richard Smith, Special Advisor, Royal College of Ophthalmologists and Consultant Ophthalmologist, Buckinghamshire Healthcare NHS Trust (transcript)	16 18 20 22 23
Session Chair's closing remarks Mercy Jeyasingham, Chief Executive, VISION 2020 (UK) (transcript)	30
Session Chair's opening remarks Dr Waqaar Shah, Clinical Champion for Eye Health, RCGP (transcript)	31
Regulating eye care and priorities for the General Optical Council Samantha Peters, Chief Executive and Registrar, General Optical Council (transcript) Questions and comments from the floor (transcript)	32 34
'General Ophthalmic Services Scotland - past, present and future' Frank Munro, former Chair, Optometry Scotland (transcript) Questions and comments from the floor (transcript)	38 42
Clinical standards and improving quality David Parkins, President, College of Optometrists (transcript)	45
<u>Delivering support and patient-centred care</u> <u>Lesley-Anne Alexander</u> , Chief Executive, RNIB (Royal National Institute of Blind People) and Chair, UK Vision Strategy (<i>transcript</i>)	48
Improving outcomes through innovation Cheryl Donnelly, Chief Executive Officer, British Contact Lens Association (transcript)	51
Questions and comments from the floor (transcript)	54
The General Ophthalmic Contract and next steps for national policy Dr David Geddes, Head of Primary Care Commissioning, NHS England (transcript) Questions and comments from the floor (transcript)	60 64
Session Chair's and Westminster Health Forum closing remarks Dr Waqaar Shah, Clinical Champion for Eye Health, RCGP (transcript) Steve Moat, Senior Producer, Westminster Health Forum (transcript)	67
<u>Press Links</u>	69
List of Delegates Registered for Seminar	70
Contributor Biographies	74
About the Core Sponsor of the Westminster Health Forum	77

Please be advised that speakers' PowerPoint presentations are included within the transcript itself, just beneath the relevant speaker's text. Please note that not all speakers are able to grant permission for us to include their slides.

About this Publication

This publication reflects proceedings at the Westminster Health Forum Keynote Seminar: Improving eye care in England: commissioning, standards and service delivery held on 4th September 2014. The views expressed in the articles are those of the named authors, not those of the Forum or the sponsors, apart from their own articles.

Although Westminster Health Forum is grateful to all sponsors for the funding on which we depend, participation in events and publications is never conditional on being a sponsor. As well as funding ongoing operations, sponsorship enables the Forum to distribute complimentary copies of publications, and offer complimentary tickets for events, to Government ministers, parliamentarians and officials most involved in policy.

This publication is copyright. Its copying, in whole or in part, is not permitted without the prior written consent of the publishers. However, extracts of the text may be reproduced for academic or review purposes, subject to the conditions of use outlined in the previous page, providing they are accurate, are not used in a misleading context and the author, their organisation and the Westminster Health Forum are acknowledged. We would also appreciate being informed.

Westminster Health Forum

UK Headquarters 4 Bracknell Beeches Old Bracknell Lane West Bracknell Berkshire RG12 7BW

T: 01344 864796 F: 01344 420121 publications@westminsterforumprojects.co.uk

Directors

Peter van Gelder Chris Whitehouse