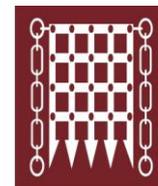


Westminster Higher Education Forum policy conference
Delivering higher education during the pandemic - learning and value, student rights and expectations, and managing the pressure on higher education providers

Timing: Morning, Friday, 26th February 2021

*****Taking Place Online*****



**WESTMINSTER
HIGHER EDUCATION
FORUM**

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Rt Hon The Lord Willetts, Vice Chair, All-Party Parliamentary Group for Students
- 9.05 **Current student expectations - insights from the makeup of student complaints in the wake of the pandemic**
Tracey Allen, Adjudication Manager, Adjudication Team, Office of the Independent Adjudicator for Higher Education
Questions and comments from the floor
- 9.35 **Key issues and how they are being tackled - the university experience, blended learning, communication, complaints processes, assessment, re-takes and deferrals, and calls for refunds**
Rami Labib, Senior Associate, Pinsent Masons LLP
Dr Michelle Morgan, Independent HE Consultant and Elected Council Member, UKCGE
Rachel Hewitt, Director of Policy and Advocacy, Higher Education Policy Institute
Ruth Day, Student Living Officer, University of Bristol
Professor Ross Renton, Principal, ARU Peterborough
Questions and comments from the floor
- 10.30 Break
- 10.35 **Pathways to securing the future of higher education providers**

Financial recovery and sustainability
Sam Sanders, Consulting Lead, Education, KPMG

Changing the consumer relationship between HEIs and students
Dr Eric Lybeck, Presidential Fellow, Manchester Institute of Education, University of Manchester

Questions and comments from the floor
- 11.10 **Chair's closing remarks**
Rt Hon The Lord Willetts, Vice Chair, All-Party Parliamentary Group for Students
- 11.15 Break
- 11.25 **Chair's opening remarks**
Fleur Anderson MP, Member, Education Committee
- 11.30 **Graduates in the post-COVID-19 labour market - HE-acquired skills, career guidance and mentorship, and fostering effective co-operation between universities and employers**
Richard Stagg, Publishing Director, Pearson
Katie Shoemith, Deputy CEO, Recruitment & Employment Confederation
Professor Andy Salmon, Pro-Vice-Chancellor, External, Bath Spa University
Lauren Mistry, Director, Communications and Operations, Youth Employment UK
Questions and comments from the floor
- 12.20 **Value for students moving forward - tackling key issues for universities in the wake of the pandemic**
Gordon McKenzie, CEO, Guild HE
Vanessa Wilson, CEO, University Alliance
Questions and comments from the floor
- 12.55 **Chair's and Westminster Higher Education Forum closing remarks**
Fleur Anderson MP, Member, Education Committee
Aleksina Kallunki, Researcher, Westminster Higher Education Forum