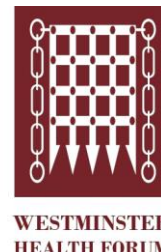


**Westminster Health Forum policy conference:**  
**Priorities for improving urgent and emergency care services in England**  
*Timing: Morning, Thursday, 2<sup>nd</sup> October 2025*  
**\*\*\*Taking place online\*\*\***



*Draft agenda subject to change*

- 8.30 Registration
- 9.00 **Chair's opening remarks**  
Senior Parliamentarian
- 9.05 **Assessing pressures in emergency care services and opportunities for mitigation ahead of winter**  
**Tim Gardner**, Assistant Director, Policy, The Health Foundation  
Questions and comments from the floor
- 9.30 **Strategic priorities for tackling key challenges in urgent and emergency care in England**  
*assessing the NHS Urgent and Emergency Care Plan 2025/26 / priorities for the 10-Year Health Plan / updated targets for ambulance response, handover and discharge / improving patient flow and eliminating corridor care / developing new assessment centres and improving access for children / managing mental health crisis admissions / hospital-level accountability, performance and transparency / next steps for digital tools, the NHS App and connecting care records / addressing digital exclusion and building trust in data use / patient power payments and improving patient experience / coordination across primary, community and ambulance services / priorities for integrated neighbourhood health teams*  
Senior representative, ambulance services  
Senior representative, NHS trust  
Senior representative, patient group  
Senior representative, research  
Senior representative, mental health  
Questions and comments from the floor
- 10.25 **Next steps for supporting the emergency medicine workforce in delivery of safe and timely patient care**  
**Dr Adrian Boyle**, President, Royal College of Emergency Medicine  
Questions and comments from the floor
- 10.50 **Chair's closing remarks**  
Senior Parliamentarian
- 10.55 Break
- 11.05 **Chair's opening remarks**  
Senior Parliamentarian
- 11.10 **Patient priorities for emergency care - safety, access and co-production**  
**Rachel Power**, Chief Executive, The Patients Association  
Questions and comments from the floor
- 11.35 **The future for emergency care infrastructure, discharge and community care**  
*expanding community-based delivery and urgent response teams / virtual care and discharge integration with social care / role of ambulance services and shared decision-making / supporting elderly, vulnerable and high-use patients / use of care plans and therapy support for frail inpatients / rollout and placement of Same Day Emergency Care and Urgent Treatment Centres / patient education and digital access via the NHS App / improving public awareness and health literacy to reduce A&E footfall*  
**Dr Caroline Taylor**, Clinical Chair, National Association of Primary Care  
**Professor Jugdeep Dhesi**, President, British Geriatrics Society; Consultant Geriatrician, POPS, Guy's and St Thomas' NHS Foundation Trust; and Professor, Geriatric Medicine, King's College London  
**Professor Suzanne Mason**, Professor, Emergency Medicine, University of Sheffield; and Clinical Director, Research, Barnsley Hospital NHS Foundation Trust  
**Dr Julian Coffey**, Head, Urgent Care Service, Northumbria Healthcare NHS Foundation Trust; and Member, NHS England Hospitals UEC Clinical Advisory Group  
Senior representative, community care  
Questions and comments from the floor
- 12.30 **Next steps for urgent and emergency care policy in England**  
Senior representative, policy  
Questions and comments from the floor
- 12.55 **Chair's and Westminster Health Forum closing remarks**  
Senior Parliamentarian  
**Jessica Lear**, Westminster Health Forum