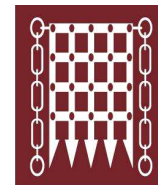


Westminster Business Forum policy conference
The future regulatory framework for essential services - infrastructure investment, innovation and value for consumers

Timing: Morning, Tuesday, 12th November 2019

Venue: Central London



**WESTMINSTER
BUSINESS
FORUM**

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Baroness McIntosh of Pickering, Co-Chair, All-Party Parliamentary Water Group
- 9.05 - 9.30 **The National Infrastructure Commission's Regulation Study results and next steps**
Sarah Hayes, Senior Regulatory Advisor, National Infrastructure Commission
Questions and comments from the floor
- 9.30 - 9.55 **New requirements for entrants to the energy market**
Mary Starks, Executive Director, Consumers and Markets, Ofgem
Questions and comments from the floor
- 9.55 - 10.55 **Designing regulatory systems that deliver greater innovation, investment in infrastructure, fairness and value for consumers**
Dr Xenia Dassiou, Reader, Economics and Director, Centre for Competition and Regulatory Policy, City, University of London
Piers Thompson, Director, Policy and Research, Global Infrastructure Investor Association
David Rodman, Executive Director, Regulatory and Public Affairs, Virgin Media
Morgan Wild, Policy Lead, Consumer and Public Services, Citizens Advice
Noel Beale, Director, Competition - Regulation, Burges Salmon
John Russell, Senior Director, Strategy and Planning, Ofwat
Questions and comments from the floor
- 10.55 - 11.00 **Chair's closing remarks**
Baroness McIntosh of Pickering, Co-Chair, All-Party Parliamentary Water Group
- 11.00 - 11.25 Coffee
- 11.25 - 11.30 **Chair's opening remarks**
Senior Parliamentarian
- 11.30 - 11.50 **Energy prepayment price cap review and the changing role of the CMA**
Gavin Knott, Director, Remedies, Business and Financial Analysis, CMA
Questions and comments from the floor
- 11.50 - 12.00 **Measuring the performance of regulators in balancing the needs of providers and protecting vulnerable consumers**
Rich Sullivan-Jones, Audit Manager, Regulation, Consumers and Competition, National Audit Office
- 12.00 - 12.55 **The future shape of utilities regulation - collaboration, the treatment of data and fostering digital transformation to better serve customers**
Chris Pickard, Senior Consultant, Economic Insight
Harry Armstrong, Head, Technology Futures, Nesta
Chris Harris, Head of Regulation, NPower
Audrey Gallacher, Director of Policy, Energy UK
Clive Carter, Director of Strategy, Ofcom
Questions and comments from the floor with **Rich Sullivan-Jones**, Audit Manager, Regulation, Consumers and Competition, National Audit Office
- 12.55 - 13.00 **Chair's and Westminster Business Forum closing remarks**
Senior Parliamentarian
Peter van Gelder, Director, Westminster Business Forum