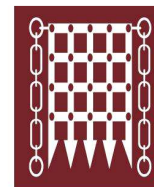


Westminster Legal Policy Forum Keynote Seminar: The future of legal services - regulation of the market, consumer protection and technological innovation

Timing: Morning, Tuesday, 25th February 2020

Venue: Central London



**WESTMINSTER
LEGAL POLICY
FORUM**

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Senior Parliamentarian
- 9.05 - 9.35 **Key findings from the Independent Review of Legal Services Regulation**
Professor Stephen Mayson, Centre for Ethics and Law, University College London and
Lead, Independent Review of Legal Services Regulation
Questions and comments from the floor
- 9.35 - 10.20 **The future of legal services - embracing technology, changing regulation and the role of professional services firms**
Neil Rose, Editor, Legal Futures
John Gould, Senior Partner, Russell-Cooke; Author, *The Law of Legal Services* and Member, Advisory Panel,
Independent Review of Legal Services
Duncan Wiggetts, Executive Director, Professional Standards, ICAEW
Kirsteen Forisky, Head of Innovations, LEAP Legal Software
Barrister
Questions and comments from the floor
- 10.20 - 10.25 **Chair's closing remarks**
Senior Parliamentarian
- 10.25 - 10.50 Coffee
- 10.50 - 10.55 **Chair's opening remarks**
Rt Hon the Lord Falconer of Thoroton
- 10.55 - 11.05 **The state of the market - transparency, consumer engagement and reflections on the 2016 Market Study**
Chris Jenkins, Economics Director, Competition and Markets Authority
- 11.05 - 11.50 **Considering consumers - boosting public confidence, encouraging competition and managing the 'unmet legal need'**
Simon Davis, Vice President, The Law Society
Rob Houghton, Chief Executive Officer, reallymoving and The Law Superstore
Senior speaker confirmed from the **Legal Ombudsman**
Senior representative, consumer group
Questions and comments from the floor with **Chris Jenkins**, Economics Director, Competition and Markets Authority
- 11.50 - 12.35 **Regulation in the legal services market - balancing regulatory objectives, ensuring independence, and priorities moving forward**
Helen Whiteman, Chief Executive Officer, CILEx Regulation
Ewen Macleod, Director of Strategy and Policy, Bar Standards Board
Senior speaker confirmed from the **Solicitors Regulation Authority**
Regulator
Questions and comments from the floor
- 12.35 - 12.55 **Legal services moving forward - the next steps for policy development**
Senior speaker to be announced
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**
Rt Hon the Lord Falconer of Thoroton
Sean Cudmore, Deputy Editor, Westminster Legal Policy Forum