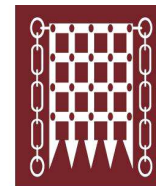


Westminster Legal Policy Forum Keynote Seminar:

The next steps for private rented housing policy - tenancy reform, landlord regulation and the future of the market

Timing: Morning, Tuesday, 12th November 2019

Venue: Central London



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Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Karen Buck MP, Vice Chair, All-Party Parliamentary Group for the Private Rented Sector and Sponsor, Homes (Fitness for Human Habitation) Act 2018 (subject to Parliamentary business)
- 9.05 - 9.30 **Next steps for policy and implementing the Homes (Fitness for Human Habitation) Act 2018**
Gavin O'Leary, Redress and Regulation Team Leader, Private Rented Sector Division, Ministry of Housing, Communities and Local Government
Questions and comments from the floor
- 9.30 - 10.30 **The consumer experience in private rented housing - information transparency, mediation and the impact of the Tenant Fees Act**
Councillor Jayne McCoy, Deputy Leader and Lead Member, Housing and Planning, London Borough of Sutton
David Smith, Policy Director, Residential Landlords Association
Theresa Wallace, Head of Lettings Customer Relations, Savills and Co-Founder and Chair, The Lettings Industry Council
Joe Lane, Principal Policy Manager, Citizens Advice
Orla Shields, Chief Executive Officer and Co-Founder, GetRentr
Questions and comments from the floor
- 10.30 - 10.35 **Chair's closing remarks**
Karen Buck MP, Vice Chair, All-Party Parliamentary Group for the Private Rented Sector and Sponsor, Homes (Fitness for Human Habitation) Act 2018 (subject to Parliamentary business)
- 10.35 - 11.05 Coffee
- 11.05 - 11.10 **Chair's opening remarks**
Senior Parliamentarian
- 11.10 - 11.35 **The Housing Complaints Resolution Service - priorities for implementation**
Senior speaker to be confirmed
Questions and comments from the floor
- 11.35 - 12.30 **Ensuring property standards - tenant safety, consumer redress and enforcement**
Paul Shamplina, Founder, Landlord Action
Jacky Peacock, Chief Executive Officer, Advice4Renters
Dr Tom Simcock, Senior Research Fellow, Unit for Evaluation and Policy Analysis, Edge Hill University
Senior representative, mediation
Lawyer
Questions and comments from the floor
- 12.30 - 12.55 **Priorities for consumer protection, alternative dispute resolution and the Housing Court**
Judge Siobhan McGrath, President, First Tier Tribunal (Property Chamber), Courts and Tribunals Judiciary
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**
Senior Parliamentarian
Sean Cudmore, Deputy Editor, Westminster Legal Policy Forum