

Westminster Health Forum Policy Conference

Priorities for urgent and emergency care in England - service transformation, efficient patient care, and learning from the response to COVID-19

Timing: Morning, Tuesday, 23rd February 2021

Taking Place Online



WESTMINSTER
HEALTH FORUM

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Baroness Jolly, former Health Spokesperson for the Liberal Democrats, House of Lords
- 9.05 **Improving urgent and emergency care in the context of ambitions of the NHS Long Term Plan**
Dr Clifford Mann, National Clinical Director, Urgent and Emergency Care, NHS England and NHS Improvement
Questions and comments from the floor
- 9.30 Break
- 9.35 **Emergency care during the pandemic - assessing the clinical and organisational response, and support for the workforce during the crisis and into the future**
Dr Katherine Henderson, President, Royal College of Emergency Medicine
- 9.45 **Adapting service delivery in the shadow of COVID-19 - safety and upgrading facilities, introduction of Nightingale Hospitals, and the impact of changing patient usage patterns on the future of emergency care**
Jessica Morris, Research Analyst, Nuffield Trust
Dr Anwer Qureshi, consultant acute care physician, Northern Lincolnshire and Goole NHS Foundation Trust
Professor Anthony Redmond, Professor of International Emergency Medicine, University of Manchester and Medical Director, NHS Nightingale Northwest Hospital
Senior representative, ambulance
- 10.05 Questions and comments from the floor
- 10.30 **The role of NHS 111 in supporting urgent care - the public response and what has been learned**
Michela Littlewood, NHS 111 Head of Nursing & Quality Assurance, Integrated Urgent Care, Yorkshire Ambulance Service
- 10.40 **The role of out-of-hospital services in delivering urgent care**
Senior representative, primary care
- 10.50 Questions and comments from the floor
- 11.00 **Chair's closing remarks**
Baroness Jolly, former Health Spokesperson for the Liberal Democrats, House of Lords
- 11.05 Break
- 11.15 **Chair's opening remarks**
Senior Parliamentarian
- 11.20 **Providing effective and integrated same-day emergency care across the country**
Deborah Thompson, Programme Director, NHS Acute Frailty and Ambulatory Emergency Care Networks and Director, NHS Elect
Dr Nick Scriven, Immediate Past President, Society for Acute Medicine and Consultant, Acute and General Medicine, Calderdale and Huddersfield NHS Foundation Trust
Questions and comments from the floor
- 11.50 Break
- Opportunities for service transformation and improving efficiency in emergency and urgent care**
- 11.55 **Developing access standards and measuring performance within A&E**
Senior commentator
- 12.05 **Patient engagement in the delivery of streamlined emergency care**
Sandie Smith, Chief Executive, Healthwatch Cambridgeshire and Peterborough
- 12.15 **Priorities for preventing avoidable urgent care**
Senior representative, research
- 12.25 Questions and comments from the floor
- 12.45 **Concluding remarks**
Dr Clifford Mann, National Clinical Director, Urgent and Emergency Care, NHS England and NHS Improvement
- 12.55 **Chair's and Westminster Health Forum closing remarks**
Senior Parliamentarian
Michael Ryan, Deputy Editor, Westminster Health Forum