

Westminster Legal Policy Forum keynote seminar

The future of legal services in England and Wales – regulatory reform, consumer protection and responding to innovation

Timing: Morning, Tuesday 15th September 2020

Taking Place Online



WESTMINSTER
LEGAL POLICY
FORUM

Draft Agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Rt Hon Sir Oliver Heald QC MP, Member, Regulatory Reform Select Committee
- 9.05 **'The Independent Review of Legal Services Regulation - key proposals and reactions so far'**
Professor Stephen Mayson, Centre for Ethics & Law, UCL and Lead, Independent Review of Legal Services Regulation
Questions and comments from the floor
- 9.30 **Regulating legal services - market structures, transparency, and the future roles of regulators**
Ewen Macleod, Director of Strategy and Policy, Bar Standards Board
Carilyn Burman, Chief Executive Officer, CILEx Regulation
Sheila Kumar, Chief Executive Officer, Council for Licensed Conveyancers
Matthew Hill, Chief Executive Officer, Legal Services Board
Chris Handford, Director of Regulatory Policy, Solicitors Regulation Authority
Questions and comments from the floor
- 10.20 Break
- 10.25 **Consumer protection, managing unmet legal need, and simplifying redress**
Elisabeth Davies, Chair, Office for Legal Complaints
Simon Davis, President, The Law Society
Ruth Daniel, Chief Executive Officer, Access to Justice Foundation
Questions and comments from the floor
- 11.05 **Chair's closing remarks**
Rt Hon Sir Oliver Heald QC MP, Member, Regulatory Reform Select Committee
- 11.10 Break
- 11.20 **Chair's opening remarks**
Lord Mackay, Former Lord Chancellor
- 11.25 **Case Study - Alternative approaches to regulating legal services and how the Scottish model works in practice**
Rachel Wood, Executive Director of Regulation, Law Society of Scotland
- 11.35 **The expansion of legal service provision - technology adoption and innovation in the market**
John Gould, Senior Partner, Russell-Cooke
Andrew Thornton QC, Founder, FromCounsel.com and Sparqa Legal
Roshana Gammampila, Director for Tax and Legal Technology & Innovation, PwC
Mike Roberts, Managing Director, LegalShield UK
Questions and comments from the floor with **Rachel Wood**, Executive Director of Regulation, Law Society of Scotland
- 12.25 Break
- 12.30 **The next steps for legal services policy development**
Peter Rowlinson, Head of UK Legal Services Policy, Ministry of Justice
Clare Hayes, Deputy Director of UK Legal Services & Innovation, Ministry of Justice
Questions and comments from the floor
- 12.55 **Chair's and Westminster Legal Policy Forum closing remarks**
Lord Mackay, Former Lord Chancellor
Sean Cudmore, Deputy Editor, Westminster Legal Policy Forum