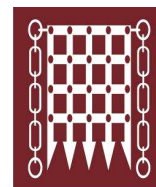


**Westminster Energy, Environment & Transport Forum policy conference
Retail energy market reform in the UK - innovation and adapting to change, consumer protection, and next steps for regulation**

Timing: Morning, Thursday, 6th February 2020

Venue: The Caledonian Club, 9 Halkin Street, London SW1X 7DR



**WESTMINSTER ENERGY
ENVIRONMENT &
TRANSPORT FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Lord Howell of Guildford, former Secretary of State for Energy and Member, House of Lords Constitution Committee
- 9.05 - 9.30 **Policy priorities for retail energy markets - innovation, competition and costs**
Jane Walker, Deputy Director, Energy Markets & Affordability, BEIS
Questions and comments from the floor
- Adapting to market developments, innovation in technology and consumer habits**
- 9.30 - 9.40 **Maximising the value of data and digitisation for energy markets - flexibility, system operations, and regulation**
Laura Sandys, Chair, Government's Energy Data Taskforce
- 9.40 - 9.50 **Addressing challenges for suppliers - business models, competitiveness, and clean energy supply**
Clementine Cowton, Director, External Affairs, Octopus Energy
- 9.50 - 10.00 **Ensuring network infrastructure and capacity is fit for changing consumer habits, smart technology, and decarbonisation**
Ian Cameron, Head of Customer Service and Innovation, UK Power Networks
- 10.00 - 10.10 **Trends in the energy market, and priorities for policy, competition and consumers**
Mark Coyle, Chief Strategy Officer, Utiligroup
- 10.10 - 10.30 Questions and comments from the floor
- 10.30 - 10.35 **Chair's closing remarks**
Lord Howell of Guildford, former Secretary of State for Energy and Member, House of Lords Constitution Committee
- 10.35 - 11.05 Coffee
- 11.05 - 11.10 **Chair's opening remarks**
Clementine Cowton, Director, External Affairs, Octopus Energy
- 11.10 - 11.45 **Reinforcing consumer protection - affordability, energy efficiency, and supplier responsibility to consumers**
Alex Belsham-Harris, Principal Policy Manager, Retail Energy Policy, Citizens Advice
Dr David Deller, Senior Research Associate, Centre for Competition Policy, University of East Anglia
Peter Smith, Director of Policy and Research, National Energy Action
George Anstey, Director, NERA Economic Consulting
Questions and comments from the floor
- 11.45 - 12.10 **Preparing electricity networks for net-zero emissions by 2050 - whole-system change, investment priorities, and enabling grid-connected technologies**
Duncan Burt, Director of Operations for National Grid Electricity System Operator, National Grid SO
Questions and comments from the floor
- 11.10 - 12.25 **Technology, services, and system and market benefits - enhancing supply and demand balancing, small-scale energy integration, and developing smart platforms for consumers and retailers**
Jonathan Ainley, Head of Public Affairs and UK Programme Manager, KiWi Power
Dr Somayeh Taheri, Chief Executive Officer, UrbanChain
Merlin Hyman, Chief Executive, Regen
- 12.25 - 12.55 **Designing modern and effective regulation for UK energy markets**
Neil Barnes, Deputy Director, Consumers & Markets, Ofgem
Questions and comments from the floor with **Jonathan Ainley**, Head of Public Affairs and UK Programme Manager, KiWi Power, **Dr Somayeh Taheri**, Chief Executive Officer, UrbanChain and **Merlin Hyman**, Chief Executive, Regen
- 12.55 - 13.00 **Chair's and Westminster Energy, Environment & Transport Forum closing remarks**
Clementine Cowton, Director, External Affairs, Octopus Energy
Jack Longman, Senior Researcher, Westminster Energy, Environment & Transport Forum

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