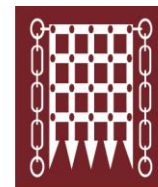


Westminster Higher Education Forum policy conference
Higher education and the pandemic - teaching, learning and the university experience, student rights and expectations, and managing the impact on the HE sector

Timing: Morning, Friday, 26th February 2021

*****Taking Place Online*****



**WESTMINSTER
HIGHER EDUCATION
FORUM**

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Senior Parliamentarian
- 9.05 **Current student expectations - insights from the makeup of student complaints in the wake of the pandemic**
Senior speaker to be confirmed from the **Office of the Independent Adjudicator for Higher Education**
Questions and comments from the floor
- 9.30 **Ensuring high standards whilst allowing for flexibility and reasonable expectations - the university experience, blended learning, communication, complaints processes, assessment, re-takes and deferrals, and calls for refunds**
Rami Labib, Senior Associate, Pinsent Masons LLP
Dr Michelle Morgan, Independent HE Consultant and Elected Council Member, UKCGE
Rachel Hewitt, Director of Policy and Advocacy, Higher Education Policy Institute
Senior representative, university
Senior representative, student union
Questions and comments from the floor
- 10.20 Break
- 10.25 **Supporting the finances of HEIs and capacity to ensure student satisfaction in exceptional circumstances**
Senior speaker to be confirmed
Questions and comments from the floor
- 10.50 **Chair's closing remarks**
Senior Parliamentarian
- 10.55 Break
- 11.05 **Chair's opening remarks**
Senior Parliamentarian
- 11.10 **Tackling misleading advertising amongst HEIs and promoting honest and transparent student recruitment**
Senior speaker to be confirmed
Questions and comments from the floor
- 11.35 **Providing value for money for students in the post-COVID-19 labour market - skills acquired from HE degrees, career guidance and mentorship, and fostering effective co-operation between universities and employers**
Richard Stagg, Publishing Director, Pearson
Salman Haqqi, Senior Personal Finance Writer, money.co.uk
Senior representative, university
Senior representative, careers service
Senior representative, employer
Questions and comments from the floor
- 12.25 **Key sector priorities for supporting student consumer rights post-pandemic**
Senior speaker to be confirmed
Questions and comments from the floor
- 12.55 **Chair's and Westminster Higher Education Forum closing remarks**
Senior Parliamentarian
Sean Cudmore, Deputy Editor, Westminster Higher Education Forum