Westminster *e*Forum policy conference:
Next steps for mobile markets in the UK
Timing: Morning, Friday, 26th February 2027
*****Taking place online*****

Draft agenda subject to change

8.30 Registration

9.00 **Chair's opening remarks**
Senior Parliamentarian

9.05 **Policy priorities for UK mobile markets**
Senior representative, policy
Questions and comments from the floor

9.30 **The *Mobile Market Review* - investment conditions, net neutrality and competition**
Mobile Market Review and regulatory direction | network investment costs, commercial returns and regulatory certainty | VodafoneThree integration and merger commitments | wholesale access and MVNO competition | changing commercial relationships and revenue models | net neutrality, Ofcom guidance and scope for legislative change | network slicing and specialised services | commercial demand and potential applications | implications for content and application providers, smaller businesses and internet users
George Robinson, Head of Government Affairs, VodafoneThree
Senior representative, civil society
Senior representative, virtual network operator
Senior representative, investment
Senior analyst
Questions and comments from the floor

10.20 **Considerations for mobile network investment and delivery - infrastructure, capacity and service quality**
Alex Towers, Director, Policy and Public Affairs, BT
Questions and comments from the floor

10.45 **Chair's closing remarks**
Senior Parliamentarian

10.50 Break

11.00 **Chair's opening remarks**
Senior Parliamentarian

11.05 **Priorities for consumer outcomes in mobile networks - service quality, affordability and informed choice**
Tom Lowe, Principal Policy Advisor, Data and Connectivity, Which?
Questions and comments from the floor

11.30 **Strategic approaches to secure mobile networks - cyber risks and improving operational resilience**
Senior representative, telecommunications

11.40 **The future for mobile connectivity in practice - infrastructure delivery, network performance and the user experience**
reported coverage versus real-world performance | Ofcom's proposed reliability benchmark | capacity and congestion in busy locations | indoor connectivity | trains and transport networks | rural connectivity after the Shared Rural Network remaining gaps and future provision | Map Your Mobile & consumer comparison tools | planning, site access and local authority engagement | site agreements and retaining existing infrastructure | landlords, developers and estate managers | infrastructure sharing and neutral hosts | satellite direct-to-device | commercial viability of further improvements and responsibilities for delivery | outages and service continuity | standalone 5G adoption and future networks, and demand from businesses and public services
Jonathan Freeman, Chief Strategy and Regulation Officer, Cellnex UK; and Chair, Mobile Infrastructure Forum
Senior representative, transport
Senior representative, local authority
Senior representative, innovation
Questions and comments from the floor

12.05 Questions and comments from the floor

12.30 **Regulatory priorities for UK mobile markets - investment, competition and reliable connectivity**
Andy Sutton, Director, Technology and Mobile, Ofcom
Questions and comments from the floor

12.55 **Chair's and Westminster *e*Forum closing remarks**
Senior Parliamentarian
Thomas Howard, Westminster *e*Forum