

Westminster Legal Policy Forum keynote seminar

Consumer-friendly legal services and LegalTech - clarity of advice, opportunities for innovation and efficiency, service user safeguarding, and developing sector skills

Timing: Morning, Wednesday, 30th March 2022

Taking place online



**WESTMINSTER
LEGAL POLICY
FORUM**

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Baroness Hamwee, Liberal Democrat Peer and Chair, Justice and Home Affairs Lords Select Committee
- 9.05 **Reshaping consumer services in line with technology, clarity of advice, and priorities for accessibility**
Chris Nichols, Director of Regulation and Policy, Legal Services Board
Questions and comments from the floor
- 9.30 **Transformation challenges and opportunities - implementation, targeting investment, strategies for collaboration, and building on increased digital adoption levels and remote working during the pandemic**
Jenifer Swallow, LawtechUK Director, Tech Nation
Julia Salasky, Chief Executive Officer, Legal
Rob Hosier, Executive Board Member, UK Legal Technology Association
Matthew Maxwell Scott, Executive Director, The Association of Consumer Support Organisations (ACSO)
Dr Joan Purvis, Chair of the Technology & Law Committee, The Law Society
Questions and comments from the floor
- 10.20 Break
- 10.25 **User needs and safeguarding in a digitised sector - vulnerable consumers and the digital divide, access to justice, and using the power of data whilst protecting privacy**
Rob Houghton, Founder and Chief Executive Officer, reallymoving and The Law Superstore
Sophie Newbould, Co-founder and CEO, innov8law; Global Law Expert, Data Solutions England 2022; and Founder and Managing Director, Newboulds Solicitors
Alex Monaco, Founder and Senior Partner, Monaco Solicitors
Paul Crook, Member, Legal Services Consumer Panel
Stephen Ward, Co-Founder and Managing Director, Clerksroom
Questions and comments from the floor
- 11.15 **Chair's closing remarks**
Baroness Hamwee, Liberal Democrat Peer and Chair, Justice and Home Affairs Lords Select Committee
- 11.20 Break
- 11.30 **Chair's opening remarks**
Lord Hunt of Wirral, Partner, DAC Beachcroft
- 11.35 **Legal skills development - adoption of innovative technologies, measuring progress, and priorities for staff support, training and professional development**
Dr Ann Thanaraj, Assistant Academic Registrar Digital Transformation, Teesside University
Tony Randle, Partner, Head of Shoosmiths8 Connected Services, Shoosmiths
Dr Anna Elmirzayeva, Senior Tutor, ULTRA, PD National Lead - Legal Technology, The University of Law
Senior representative, data sciences
Questions and comments from the floor
- 12.20 Break
- 12.25 **'Current landscape and next steps for regulation and standards in LegalTech'**
Tracy Vegro, Executive Director, Strategy and Innovation, Solicitors Regulation Authority
Rupika Madhura, Head of Policy and Research, Strategy and Policy Division, Bar Standards Board
Questions and comments from the floor
- 12.55 **Chair's and Westminster Legal Policy Forum closing remarks**
Lord Hunt of Wirral, Partner, DAC Beachcroft
Patrick Owen, Researcher, Westminster Legal Policy Forum