

**Westminster Legal Policy Forum keynote seminar**  
**Consumer-friendly legal services and LegalTech - improving the clarity of advice,  
opportunities for innovation and efficiency, and driving forward sector skills and use of technology**

*Timing: Morning, Wednesday 30th March 2022*

**\*\*\*Taking place online\*\*\***



**WESTMINSTER  
LEGAL POLICY  
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*Draft agenda subject to change*

- 8.30 Registration
- 9.00 **Chair's opening remarks**  
Senior Parliamentarian
- 9.05 **Reshaping consumer services in line with technology and next steps for accessibility**  
**Chris Nichols**, Director of Regulation and Policy, Legal Services Board  
Questions and comments from the floor
- 9.30 **Digitalisation in the legal sector moving forward from the pandemic - implementation and adoption levels following increased remote working and next steps for investment and collaboration across the sector**  
**Jenifer Swallow**, LawtechUK Director, Tech Nation  
**Julia Salasky**, Chief Executive Officer, Legl  
**Rob Hosier**, Executive Board Member, UK Legal Technology Association  
**Sophie Newbould**, Founder and Managing Director, Newboulds Solicitors  
**Matthew Maxwell Scott**, Executive Director, The Association of Consumer Support Organisations (ACSO)  
Questions and comments from the floor
- 10.20 Break
- 10.25 **Meeting user needs and safeguarding vulnerable consumers of legal services - addressing the digital divide, safeguarding access to justice in a digitalising sector, and unlocking the power of data whilst protecting privacy**  
**Rob Houghton**, Founder and Chief Executive Officer, reallymoving and The Law Superstore  
Speaker confirmed from **Legal Services Consumer Panel**  
Senior representative, law firm  
Senior representative, tech  
Senior representative, data  
Questions and comments from the floor
- 11.15 **Chair's closing remarks**  
Senior Parliamentarian
- 11.20 Break
- 11.30 **Chair's opening remarks**  
Senior Parliamentarian
- 11.35 **Aligning skills development in the legal profession with the evolving technological demands - supporting law firms to take on innovative technologies and facilitating professional development**  
**Dr Ann Thanaraj**, Assistant Academic Registrar Digital Transformation, Teesside University  
Senior representative, law firm  
Senior representative, data sciences  
Commentator  
Questions and comments from the floor
- 12.20 Break
- 12.25 **Next steps for regulation and standards in LegalTech**  
**Tracy Vegro**, Executive Director, Strategy and Innovation, Solicitors Regulation Authority  
**Rupika Madhura**, Head of Policy and Research, Strategy and Policy Division, Bar Standards Board  
Questions and comments from the floor
- 12.55 **Chair's and Westminster Legal Policy Forum closing remarks**  
Senior Parliamentarian  
**Sean Cudmore**, Deputy Editor, Westminster Legal Policy Forum