

**Westminster Health Forum policy conference:
Priorities for improving urgent and emergency care services in England**

Timing: Morning, Friday, 24th November 2023

*****Taking Place Online*****



WESTMINSTER
HEALTH FORUM

Agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Dr Adrian Boyle, President, Royal College of Emergency Medicine
- 9.05 **Assessing progress, trends and challenges in accessibility to urgent and emergency care in England**
Ashley McDougall, Director, Health Value for Money, National Audit Office
Questions and comments from the floor
- 9.35 Break
- 9.45 **Next steps for delivering sustainable recovery of urgent and emergency care services, and joining up with wider policy**
Miriam Deakin, Director of Policy, NHS Providers (*pre-recorded contribution*)
- 10.00 **Priorities for the recovery of services - waiting times and meeting same day emergency care targets, improving patient experience, supporting the workforce, investment for infrastructure, and options for hospital design**
Daren Mochrie, Chair, Association of Ambulance Chief Executives
Andrew Catto, Chief Executive Officer, Integrated Care 24
Louise Ansari, Chief Executive, Healthwatch England
Dr Birju Bartoli, Deputy Chief Executive, Northumbria Healthcare NHS Foundation Trust
Hannah Brewster, Regional Healthcare Director, ADP-Architecture
Questions and comments from the floor
- 10.50 **Developing effective integrated urgent care services and the role of primary care**
Mike Hearne, Managing Director, Taurus Healthcare
Lauren Parry, Medical Director, Taurus Healthcare
Questions and comments from the floor
- 11.10 **Chair's closing remarks**
Dr Adrian Boyle, President, Royal College of Emergency Medicine
- 11.15 Break
- 11.25 **Chair's opening remarks**
Helena Beer, Editor, Hospital Healthcare Europe
- 11.30 **Growing the emergency care workforce and addressing the challenges they face**
Dr Adrian Boyle, President, Royal College of Emergency Medicine
Questions and comments from the floor
- 11.50 Break
- 12.00 **Reducing hospital bed occupancy - tackling issues surrounding patient discharge and the role of social care, developing pilots and rehabilitation at home, options for care in the community, and the future of virtual wards**
Professor Vic Rayner, Chief Executive Officer, National Care Forum
Robert Yeldham, Director of Strategy, Policy and Engagement Directorate, Chartered Society of Physiotherapy
Ruth Isden, Head of Health and Care, Age UK
Alexandra James, Consultant Nurse, Hospital at Home, Countess of Chester Hospital NHS Foundation Trust
Dr Chris Ritchieson, Associate Medical Director, Countess of Chester Hospital NHS Foundation Trust
Questions and comments from the floor
- 12.55 **Chair's and Westminster Health Forum closing remarks**
Helena Beer, Editor, Hospital Healthcare Europe
Alice Burgess, Senior Researcher, Westminster Health Forum