

Westminster Health Forum policy conference:
Priorities for improving urgent and emergency care services in England
Timing: Morning, Thursday, 2nd October 2025
*****Taking place online*****



Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Senior Parliamentarian
- 9.05 **Assessing pressures in emergency care services and opportunities for mitigation ahead of winter**
Tim Gardner, Assistant Director, Policy, The Health Foundation
Questions and comments from the floor
- 9.30 **Strategic priorities for tackling key challenges in urgent and emergency care in England**
assessing the NHS Urgent and Emergency Care Plan 2025/26 / priorities for the 10-Year Health Plan / updated targets for ambulance response, handover and discharge / improving patient flow and eliminating corridor care / developing new assessment centres and improving access for children / managing mental health crisis admissions / hospital-level accountability, performance and transparency / next steps for digital tools, the NHS App and connecting care records / addressing digital exclusion and building trust in data use / patient power payments and improving patient experience / coordination across primary, community and ambulance services / priorities for integrated neighbourhood health teams
Senior representative, ambulance services
Senior representative, NHS trust
Senior representative, patient group
Senior representative, research
Senior representative, mental health
Questions and comments from the floor
- 10.25 **Next steps for supporting the emergency medicine workforce in delivery of safe and timely patient care**
Dr Adrian Boyle, President, Royal College of Emergency Medicine
Questions and comments from the floor
- 10.50 **Chair's closing remarks**
Senior Parliamentarian
- 10.55 Break
- 11.05 **Chair's opening remarks**
Senior Parliamentarian
- 11.10 **Patient priorities for emergency care - safety, access and co-production**
Rachel Power, Chief Executive, The Patients Association
Questions and comments from the floor
- 11.35 **The future for emergency care infrastructure, discharge and community care**
expanding community-based delivery and urgent response teams / virtual care and discharge integration with social care / role of ambulance services and shared decision-making / supporting elderly, vulnerable and high-use patients / use of care plans and therapy support for frail inpatients / rollout and placement of Same Day Emergency Care and Urgent Treatment Centres / patient education and digital access via the NHS App / improving public awareness and health literacy to reduce A&E footfall
Dr Caroline Taylor, Clinical Chair, National Association of Primary Care
Professor Jugdeep Dhesi, President, British Geriatrics Society; Consultant Geriatrician, POPS, Guy's and St Thomas' NHS Foundation Trust; and Professor, Geriatric Medicine, King's College London
Senior representative, community care
Senior representative, NHS
Senior representative, research
Questions and comments from the floor
- 12.30 **Next steps for urgent and emergency care policy in England**
Senior representative, policy
Questions and comments from the floor
- 12.55 **Chair's and Westminster Health Forum closing remarks**
Senior Parliamentarian
Jessica Lear, Westminster Health Forum