Westminster *e*Forum policy conference:
Next steps for digital inclusion in the UK
Timing: Morning, Tuesday, 8th December 2026
*****Taking place online*****

Draft agenda subject to change

8.30 Registration

9.00 **Chair's opening remarks**
Senior Parliamentarian

9.05 **Latest developments - priorities for participation, confidence and access in a digital society**
Senior commentator
Questions and comments from the floor

9.30 **The role of connectivity, infrastructure, and responsible technology in supporting digital participation**
Nicki Lyons, Chief Corporate Affairs and Sustainability Officer, VodafoneThree

9.40 **Delivery of the *Digital Inclusion Action Plan* - implementation priorities and partnership building**
Digital Inclusion Action Plan and measurable outcomes | building digital skills, AI literacy, confidence and participation | priorities for the Digital Inclusion Action Committee, Digital Inclusion and Skills Unit and Government Digital Service in coordinating delivery | collaboration between government, industry, charities and local delivery partners | place-based approaches and capacity building in local authorities | deployment of the Digital Inclusion Innovation Fund and wider investment opportunities | addressing digital skills gaps through education, employment support and lifelong learning | priorities for meeting future economic and workforce needs | impact metrics, including the Minimum Digital Living Standard
Paul McKean, Director, Further Education and Skills, Jisc
Senior representative, local authority
Senior representative, advocacy
Senior representative, investment

10.05 Questions and comments from the floor

10.30 **Key considerations for measuring impact of digital inclusion policy**
Professor Simeon Yates, Professor, Digital Culture, University of Liverpool
Questions and comments from the floor

10.55 **Chair's closing remarks**
Senior Parliamentarian

11.00 Break

11.10 **Chair's opening remarks**
Senior Parliamentarian

11.15 **Regulatory approaches to improving digital inclusion in the UK**
Chia Seiler, Interim Director, Strategy and Policy, Ofcom
Questions and comments from the floor

11.40 **Supporting digital inclusion through business action - commercial opportunities, consumer responsibilities and cross-sector collaboration**
identifying opportunities for businesses to expand digital participation | supporting underserved consumers | embedding accessibility and inclusive design into products and services | improving interoperability between digital services and platforms | implications of media green paper and migration to digital media services | balancing online service transformation with maintaining effective non-digital alternatives | implications of bank branch closures | balancing commercial incentives with regulatory obligations | improving customer confidence and engagement with digital channels | expectations for infrastructure providers, technology companies and essential service providers | opportunities for cross-sector innovation and collaboration
Shamil Jobanputra, Principal, Regulatory Affairs, BT
Christos Tsaprounis, Director, People and Culture, Autotrader
Tom Lowe, Principal Policy Advisor, Which?
Senior representative, financial services
Senior representative, broadcasting
Questions and comments from the floor

12.30 **Next steps for digital inclusion policy**
Senior representative, policy
Questions and comments from the floor

12.55 **Chair's and Westminster *e*Forum closing remarks**
Senior Parliamentarian
Thomas Howard, Westminster *e*Forum