

Westminster eForum policy conference:
Next steps for digital inclusion in the UK
Timing: Morning, Tuesday, 8th December 2026
*****Taking place online*****



**WESTMINSTER
eFORUM**

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Senior Parliamentarian
- 9.05 **Latest developments - priorities for participation, confidence and access in a digital society**
Senior commentator
Questions and comments from the floor
- 9.30 **The role of connectivity, infrastructure, and responsible technology in supporting digital participation**
Nicki Lyons, Chief Corporate Affairs and Sustainability Officer, VodafoneThree
- 9.40 **Delivery of the Digital Inclusion Action Plan - implementation priorities and partnership building**
Digital Inclusion Action Plan and measurable outcomes | building digital skills, AI literacy, confidence and participation | priorities for the Digital Inclusion Action Committee, Digital Inclusion and Skills Unit and Government Digital Service in coordinating delivery | collaboration between government, industry, charities and local delivery partners | place-based approaches and capacity building in local authorities | deployment of the Digital Inclusion Innovation Fund and wider investment opportunities | addressing digital skills gaps through education, employment support and lifelong learning | priorities for meeting future economic and workforce needs | impact metrics, including the Minimum Digital Living Standard
Paul McKean, Director, Further Education and Skills, Jisc
Councillor Cheryl Agg, Councillor, Gloucestershire County Council
Senior representative, advocacy
Senior representative, investment
- 10.05 Questions and comments from the floor
- 10.30 **Key considerations for measuring impact of digital inclusion policy**
Senior commentator
Questions and comments from the floor
- 10.55 **Chair's closing remarks**
Senior Parliamentarian
- 11.00 Break
- 11.10 **Chair's opening remarks**
Senior Parliamentarian
- 11.15 **Regulatory approaches to improving digital inclusion in the UK**
Chia Seiler, Interim Director, Strategy and Policy, Ofcom
Questions and comments from the floor
- 11.40 **Supporting digital inclusion through business action - commercial opportunities, consumer responsibilities and cross-sector collaboration**
identifying opportunities for businesses to expand digital participation | supporting underserved consumers | embedding accessibility and inclusive design into products and services | improving interoperability between digital services and platforms | implications of media green paper and migration to digital media services | balancing online service transformation with maintaining effective non-digital alternatives | implications of bank branch closures | balancing commercial incentives with regulatory obligations | improving customer confidence and engagement with digital channels | expectations for infrastructure providers, technology companies and essential service providers | opportunities for cross-sector innovation and collaboration
Shamil Jobanputra, Principal, Regulatory Affairs, BT
Senior representative, financial services
Senior representative, technology
Senior representative, broadcasting
Senior representative, consumers
Questions and comments from the floor
- 12.30 **Next steps for digital inclusion policy**
Senior representative, policy
Questions and comments from the floor
- 12.55 **Chair's and Westminster eForum closing remarks**
Senior Parliamentarian
Thomas Howard, Westminster eForum