

**Westminster eForum policy conference:
Next steps for digital inclusion in the UK**

Timing: Morning, Tuesday, 10th December 2024

Taking Place Online



**WESTMINSTER
eFORUM**

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Senior Parliamentarian
- 9.05 **Creating a more digitally inclusive society - key considerations for policy, public bodies and the private sector**
Emma Stone, Director, Evidence and Engagement, Good Things Foundation
Questions and comments from the floor
- 9.30 **Frameworks for stakeholder collaboration - connectivity, devices and digital skills**
Alex Towers, Director, Policy and Public Affairs, BT
Questions and comments from the floor
- 9.45 **Priorities for fostering collaboration between stakeholders, and creating structures for progress on digital inclusion**
understanding the drivers of non-adoption | identifying and reaching target demographics | working with local authorities | frameworks for collaboration | the effects of creating a digitally inclusive economy | assisting SME's in becoming digitally able | priorities for the introduction of AI in everyday life
Beena Puri, Digital Innovation and Partnerships Lead, Greater Manchester Combined Authority
Jemma Waters, Head, Group Customer Inclusion, Lloyds Banking Group
Senior representative, SMEs
Senior commentator
- 10.15 Questions and comments from the floor
- 10.35 **Migration to digital media services and the effect on digital inclusion**
Ed Leighton, Director, Strategy and Policy, Ofcom
Questions and comments from the floor
- 11.00 **Chair's closing remarks**
Senior Parliamentarian
- 11.05 Break
- 11.15 **Chair's opening remarks**
Senior Parliamentarian
- 11.20 **Benchmarking, measuring and the Minimum Digital Living Standard**
Professor Simeon Yates, Professor, Digital Culture, University of Liverpool
Questions and comments from the floor
- 11.35 **Strategies for public empowerment through digital skills outreach**
Senior representative, digital skills
- 11.45 **Best practice and options for implementing digital inclusion strategies**
developing best practice | Project Gigabit and rolling out digital infrastructure | taxation and social internet tariffs | priorities for digital inclusion hubs | the role of legacy infrastructure | internet vouchers schemes | options for helping jobseekers | widening access to hardware | increasing connectivity speeds | addressing concerns around the impact of service migration to digital
Senior representative, local authority
Senior representative, employment
Senior representative, innovation
Senior representative, utilities
- 12.15 Questions and comments from the floor
- 12.30 **Priorities for policy to increase digital inclusion in the UK, and the roles of key stakeholders**
Senior representative, policy
Questions and comments from the floor
- 12.55 **Chair's and Westminster eForum closing remarks**
Senior Parliamentarian
Thomas Howard, Westminster eForum