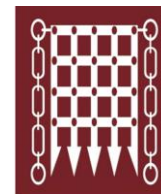


Westminster Business Forum policy conference

Next steps for consumer credit: regulation, responsible lending and the future makeup of the retail lending market

Timing: Morning, Friday, 8th October 2021

Taking Place Online



WESTMINSTER
BUSINESS
FORUM

Draft agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Yvonne Fovargue MP, Chair, All-Party Parliamentary Group on Debt and Personal Finance
- 9.05 **The Woolard Review - key findings and priorities going forward**
Christopher Woolard, Partner, EMEA Financial Services Consulting and Chair, EY Global Regulatory Network, Ernst and Young and Author, The Woolard Review
Senior speaker confirmed from the **FCA**
Questions and comments from the floor
- 9.50 Break
- 9.55 **Protecting vulnerable consumers in the wake of the pandemic - access to debt advice, mental health support, and legal considerations**
Peter Tutton, Head of Policy, StepChange
Dr Sarah Brown, Taught Postgraduate Tutor and Associate Professor, School of Law, University of Leeds
Sophie Lessar, Partner, DLA Piper
Senior representative, lending
Questions and comments from the floor
- 10.50 **Chair's closing remarks**
Yvonne Fovargue MP, Chair, All-Party Parliamentary Group on Debt and Personal Finance
- 10.55 Break
- 11.05 **Chair's opening remarks**
Senior Parliamentarian
- 11.10 **Case study - international best practice in protecting consumers**
Senior representative, international consumer protection
Questions and comments from the floor
- 11.30 Break
- 11.35 **The retail lending market, key developments, and next steps - BNPL, open banking, and credit unions**
Alex Marsh, Head, Klarna UK
Jonathan Westley, Chief Data Officer, Experian
Marlene Shiels, Chief Executive, Capital Credit Union
Senior representative, bank
Commentator
Questions and comments from the floor
- 12.35 **The future of financial services and priorities for regulation around consumer credit going forward**
Senior representative, policy
Questions and comments from the floor
- 12.55 **Chair's and Westminster Business Forum closing remarks**
Senior Parliamentarian
Sean Cudmore, Deputy Editor, Westminster Business Forum