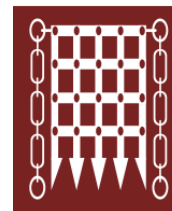


Westminster Business Forum and Westminster eForum policy conference:
AI in UK financial services - priorities for policy, sector development, innovation and safeguards
Timing: Morning, Friday, 28th March 2025
*****Taking place online*****



Agenda subject to change

- 8.30 Registration
- 9.00 **Chair's opening remarks**
Lord Sharpe of Epsom, Shadow Minister, Department for Business and Trade
- 9.05 **AI and UK financial services - current landscape, and key considerations for policy and regulation**
Professor Pinar Ozcan, Entrepreneurship and Innovation, Said Business School, University of Oxford
Questions and comments from the floor
- 9.35 **Policy, regulation and supporting innovation, safety and growth in the use of AI in financial services**
assessing the direction of government policy | implications for AI development in the financial sector | the AI Opportunities Action Plan and AI growth Zones | the Financial Services Growth and Competitiveness Strategy | data legislation and protection | investment priorities | addressing barriers to uptake | fostering competition and diverse market entry | start-up and scale-up support | developing corporate governance models and roles to address AI risks | learning from international examples | regulatory and support options for varying use cases | tackling bias in algorithmic decisions on credit and insurance | data sovereignty and client confidentiality issues | third party software and service provider readiness | environmental impacts | international relationships and coordination
Erkin Oksel, CEO, EyesClear
Emma Wright, Partner, Harbottle and Lewis; and Expert Without Borders on Global AI Regulation, UNESCO
Alex Waite, Partner, Lane Clark and Peacock; and Chair, AI Committee of the Association of Consulting Actuaries
Alexis Rog, Chief Executive Officer, Sikoia
Tanveer Bhatti, Group Head, AI Risk Modelling, Revolut
Questions and comments from the floor
- 10.35 **Regulatory priorities and market development for AI in financial services**
Ian Phoenix, Director, Intelligence and Digital, Financial Conduct Authority
Questions and comments from the floor
- 11.05 **Chair's closing remarks**
Thomas Howard, Westminster Business Forum
- 11.10 Break
- 11.25 **Chair's opening remarks**
Emma Wright, Partner, Harbottle and Lewis; and Expert Without Borders on Global AI Regulation, UNESCO
- 11.30 **The future role of AI in investment management**
Rajnish Kumar, Head, Investment Technology and AI, Investment Platform, Allianz Global Investors
Questions and comments from the floor
- 12.00 **The way forward for implementation of AI in financial services**
assessing developments and best practice in key applications | new services | investment management, counter-fraud and insurance | sentiment analysis | back-office applications | HR and improving D&I | identifying risk and fraud | retail customer acquisition, onboarding, personalisation and empowerment | addressing barriers to AI adoption | talent pipeline and recruitment | skills, training for future needs and mitigating job losses | infrastructure development and legacy tech | integration with technologies such as Open Banking | smart data and data management | risks to banks of AI-enabled fraud and data breaches | liability issues | resolving issues around digital ID
Olivia Larkin, Head, Skills and Workforce Policy, City of London Corporation
Jason Maude, Chief Technology Advocate, Starling Bank
Katie Simmonds, Managing Associate, Womble Bond Dickinson
Dr Anandadeep Mandal, Associate Professor, University of Birmingham
Questions and comments from the floor
- 12.55 **Chair's and Westminster Forum Projects closing remarks**
Thomas Howard, Westminster Business Forum