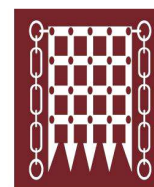


**Westminster Health Forum Keynote Seminar:
Priorities for urgent and emergency care services: workforce, integration and
managing increasing pressures**

Timing: Morning, Thursday, 16th November 2017

Venue: Central London



**WESTMINSTER
HEALTH FORUM**

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Baroness Watkins of Tavistock, Chair, PenCLAHRC, NIHR and Non-Executive Director, South West Ambulance NHS Foundation Trust
- 9.05 - 9.15 **Addressing current challenges for urgent care: funding, service delivery and planning for winter pressures**
Senior academic
- 9.15 - 9.30 **Implementing the Next Steps on the Five Year Forward View in urgent care**
Professor Jonathan Benger, National Clinical Director for Urgent Care, NHS England
- 9.30 - 9.40 **Managing A&E demand - a patients perspective**
Patient representative
- 9.40 - 10.05 Questions and comments from the floor
- 10.05 - 10.15 **Preparing for major incidents: training, resource management and staff welfare**
Senior representative, provider
- 10.15 - 10.25 **Challenges for ambulance trusts: standards, demand pressures and the Ambulance Response Programme**
Senior representative, ambulance service
- 10.25 - 10.35 **Cyber security, patient records and using data to support coordinated care**
Senior representative, cyber security
- 10.35 - 10.50 Questions and comments from the floor
- 10.50 - 10.55 **Chair's closing remarks**
Baroness Watkins of Tavistock, Chair, PenCLAHRC, NIHR and Non-Executive Director, South West Ambulance NHS Foundation Trust
- 10.55 - 11.20 Coffee
- 11.20 - 11.25 **Chair's opening remarks**
Rt Hon the Lord Lansley, former Secretary of State for Health (2010-2012)
- 11.25 - 11.35 **Developing an integrated front door - GPs in urgent and emergency care settings**
Dr James Kingsland, President, National Association of Primary Care
- 11.35 - 11.45 **Expanding the role of NHS 111 - increasing clinical assessments and going online**
Dr Helen Thomas, National Medical Advisor, Integrated Urgent Care, NHS England
- 11.45 - 11.55 Questions and comments from the floor
- 11.55 - 12.50 **Building a community based model of urgent care: STPs, staffing and integrating services**
Gordon Miles, Chief Executive, The Royal College of Emergency Medicine
Elizabeth Sargeant, Clinical Lead for Integration, Emergency Care Improvement Programme, NHS Improvement
Grainne Siggins, Director for Adult Social Care, London Borough of Newham
Alan Lofthouse, National Officer, Ambulance Lead, UNISON
Senior representative, NHS
Questions and comments from the floor
- 12.50 - 12.55 **Keynote's concluding remarks**
Professor Jonathan Benger, National Clinical Director for Urgent Care, NHS England
- 12.55 - 13.00 **Chair's and Westminster Health Forum closing remarks**
Rt Hon the Lord Lansley, former Secretary of State for Health (2010-2012)
Sam Dolton, Senior Producer, Westminster Health Forum