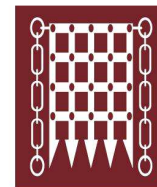


**Westminster Energy, Environment & Transport Forum Keynote Seminar:
UK energy market: competition, regulation and consumer engagement**

Timing: Morning, Thursday, 19th November 2015

Venue: Glaziers Hall, 9 Montague Close, London SE1 9DD



**WESTMINSTER ENERGY
ENVIRONMENT &
TRANSPORT FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Rt Hon the Lord Whitty, former Chair of Consumer Focus and former Energy Efficiency Minister
- 9.05 - 9.25 **Developing the UK energy market - overview and assessment**
Dr Bridget Woodman, Course Director, MSc Energy Policy and Member, Energy Policy Group, University of Exeter
Questions and comments from the floor
- 9.25 - 9.35 **Communicating with consumers and working together with government**
Sara Vaughan, Strategy and Regulation Director, E.ON UK
- 9.35 - 10.30 **Increasing competition in the energy market: growing demand, value for money and business dynamics**
What is the current state of competition in the UK energy market, how does it impact on both business and household customers, and what should be the priorities for policy and business practice? What is needed to help new entrants gain a foothold in the market, and to support incumbents in providing value for consumers and their shareholders, and securing their ability to invest and support their own suppliers? With the recent announcements of the end to onshore wind subsidies, what future role will renewables - and microgeneration - play in increasing competition in the energy market - and how might policy need to adapt? What will stakeholders be looking for from the Competition and Markets Authority (CMA) in terms of recommendations on market structures and industry practice, and what are the options and challenges for the industry itself? How far will smart meters ensure fairer bills for consumers?
Dr Nina Skorupska, Chief Executive, Renewable Energy Association
Stuart Cook, Director - Head of Utility Strategy and Regulation, PwC
Ann Robinson, Director of Consumer Policy, uSwitch.com
Andy Perry, Chief Strategy Officer, Tempus Energy
Questions and comments from the floor with **Sara Vaughan**, Strategy and Regulation Director, E.ON UK
- 10.30 - 11.00 Coffee
- 11.00 - 11.30 **Priorities for regulating the energy market**
With increasing amounts and frequencies of fines applied to the 'big six' energy companies in recent months, what are priorities for regulating the market in the context of the CMA's inquiry into the energy market? How can a fairer market be created for both businesses and consumers? With delays in the programme of installing smart meters for business and household consumers, what more needs to be done by energy companies and others to move the process forward?
Rachel Fletcher, Senior Partner - Markets, Ofgem
Questions and comments from the floor
- 11.30 - 12.20 **Improving consumer choice in the market: flexible tariffs, switching suppliers and public engagement**
Is it easy enough for customers to switch suppliers, or what more might be done by energy companies, advisors and others to improve the process and information available to consumers - and where might specialist support be needed? What more needs to be done to educate customers about flexible tariffs and improve public engagement in the energy market? What role will smart meters play in improving consumer choice, and ease of switching supplier?
Dr Richard Westoby, Director of Retail Economics, SSE
Paul Jewell, Policy Manager, Western Power Distribution
Adam Collinson, Partner, Competition, EU and Regulatory, Eversheds
Gillian Cooper, Head of Retail Energy Markets, Citizens Advice
Questions and comments from the floor
- 12.20 - 12.55 **'A stock take of the UK energy market' and next steps for policy**
John Fiennes, Director, Energy Strategy, Networks and Markets, Department of Energy and Climate Change
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Energy, Environment & Transport Forum closing remarks**
Rt Hon the Lord Whitty, former Chair of Consumer Focus and former Energy Efficiency Minister
Amy Cutter, Producer, Westminster Energy, Environment & Transport Forum