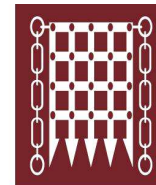


Westminster Legal Policy Forum Keynote Seminar: Quality assurance and standards in legal services - professional competence, advocacy standards and consumer protection

Timing: Morning, Wednesday, 29th November 2017

Venue: Central London



**WESTMINSTER
LEGAL POLICY
FORUM**

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Shailesh Vara MP
- 9.05 - 9.55 **Quality assurance and standards across the legal profession - latest regulatory initiatives and priorities**
- Neil Buckley**, Chief Executive, Legal Services Board
- Oliver Hanmer**, Director of Regulatory Assurance, Bar Standards Board
- Julie Brannan**, Director of Education and Training, Solicitors Regulation Authority
- Questions and comments from the floor
- 9.55 - 10.45 **Professional standards, continuing competence and options for regulating advocacy**
- Edward Nally**, Partner, Fieldings Porter and President, Solicitors Disciplinary Tribunal
Paul Simkins, Director of Quality Assurance, ICAEW
Senior representative, chambers
Senior representative, law firm
Senior representative, user group
Questions and comments from the floor
- 10.45 - 10.50 **Chair's closing remarks**
Shailesh Vara MP
- 10.50 - 11.15 Coffee
- 11.15 - 11.20 **Chair's opening remarks**
Senior Parliamentarian
- 11.20 - 11.45 **The legal services market study - next steps for implementing key measures**
- Speaker confirmed from the **Competition and Markets Authority**
Questions and comments from the floor
- 11.45 - 12.35 **Improving consumer protection and outcomes - latest thinking on quality, pricing, transparency and redress**
- Sally Azarmi**, Founder, Azarmi & Co and Chair, Small Firms Division, The Law Society
Dr Jane Martin, Chair, Legal Services Consumer Panel
David Sprake, Founder, Solicitor.info
Jim Diamond, Costs Lawyer and Author, *The Price of Law*
Questions and comments from the floor
- 12.35 - 12.55 **The future for complaints procedures**
- Kathryn Stone**, Chief Ombudsman, Legal Ombudsman
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**
Senior Parliamentarian
Marc Gammon, Associate Editor, Westminster Legal Policy Forum