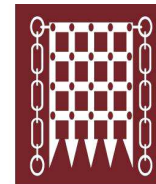


Westminster Legal Policy Forum Keynote Seminar: Quality assurance and standards in legal services - professional competence, advocacy standards and consumer protection

Timing: Morning, Wednesday, 29th November 2017

Venue: Sixty One Whitehall, London SW1A 2ET



**WESTMINSTER
LEGAL POLICY
FORUM**

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Shailesh Vara MP
- 9.05 - 9.55 **Quality assurance and standards across the legal profession - latest regulatory initiatives and priorities**
Neil Buckley, Chief Executive, Legal Services Board
Oliver Hanmer, Director of Regulatory Assurance, Bar Standards Board
Julie Brannan, Director of Education and Training, Solicitors Regulation Authority
Questions and comments from the floor
- 9.55 - 10.45 **Professional standards, continuing competence and options for regulating advocacy**
Patrick McCann, Global Head of Learning and Development, Linklaters
Deveral Capps, Dean, Leeds Law School, Leeds Beckett University
Kate Aubrey-Johnson, Director, Youth Justice Legal Centre
Paul Simkins, Director of Quality Assurance, ICAEW
Edward Nally, President, Solicitors Disciplinary Tribunal
Questions and comments from the floor
- 10.45 - 10.50 **Chair's closing remarks**
Shailesh Vara MP
- 10.50 - 11.15 Coffee
- 11.15 - 11.20 **Chair's opening remarks**
Lord Brennan QC
- 11.20 - 11.45 **The legal services market study - next steps for implementing key measures**
Sharon Horwitz, Project Director, Competition and Markets Authority
Questions and comments from the floor
- 11.45 - 12.35 **Improving consumer protection and outcomes - latest thinking on quality, pricing, transparency and redress**
Sheila Kumar, Chief Executive, Council for Licensed Conveyancers and Chair, Legal Services Remedies Programme Implementation Group
Sally Azarmi, Founder, Azarmi & Co and Chair, Small Firms Division, The Law Society
Dr Jane Martin, Chair, Legal Services Consumer Panel
David Sprake, Founder, Solicitor.info
Jim Diamond, Costs Lawyer and Author, *The Price of Law*
Questions and comments from the floor
- 12.35 - 12.55 **The future for complaints procedures**
Kathryn Stone, Chief Ombudsman, Legal Ombudsman
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**
Lord Brennan QC
Marc Gammon, Associate Editor, Westminster Legal Policy Forum