## Westminster Legal Policy Forum Keynote Seminar: The future for probation in England and Wales

Timing: Morning, Tuesday, 22<sup>nd</sup> November 2016

Venue: Glaziers Hall, 9 Montague Close, London SE1 9DD

## WESTMINSTER LEGAL POLICY FOR UM

## Agenda subject to change

8.30 - 9.00 Registration and coffee

9.00 - 9.05 Chair's opening remarks

Professor Mike Nellis, Emeritus Professor of Criminal and Community Justice, Law School, University of Strathclyde

9.05 - 9.35 Current performance of the reformed system - latest assessment

Oliver Lodge, Director, Ministry of Justice Value for Money Audit, National Audit Office

Dame Glenys Stacey, HM Chief Inspector of Probation

Questions and comments from the floor

9.35 - 9.50 The National Probation Service - emerging priorities

Sonia Crozier, Director of Probation, National Probation Service

9.50 - 10.40 Assessing the new probation structure - efficiency, operational challenges and public safety

<u>Delivering the new services - case volumes, partnerships and commercial management</u>

Gabriel Amahwe, Director of Probation, Thames Valley CRC, MTCnovo

The changing commissioning market - investment, joint ventures and diversity

Frank Curran, Senior Consultant and Lead, Criminal Justice, RedQuadrant

Staffing, training and development in probation - key issues

lan Lawrence, General Secretary, Napo

Priorities for effective data and information-sharing infrastructure

Matt Dreisin, Chief Executive Officer, MegaNexus

Questions and comments from the floor with Sonia Crozier, Director of Probation, National Probation Service

10.40 - 10.45 Chair's closing remarks

Professor Mike Nellis, Emeritus Professor of Criminal and Community Justice, Law School, University of Strathclyde

10.45 - 11.15 Coffee

11.15 - 11.20 Chair's opening remarks

Lord Ramsbotham, Co-Chair, All-Party Parliamentary Group on Penal Affairs

11.20 - 11.30 Reducing reoffending through innovation: a case study

Matthew Mitchell, Country Manager, United Kingdom, SCRAM Systems

## 11.30 - 12.25 Through the gate resettlement services: new delivery models, integrating interventions and meeting service-user needs

With the Inspectorate of Probation having begun its Quality and Impact inspections on each probation area, what progress has the NPS, and CRC delivery models made to-date in improving offenders' transition from custody into the community? In light of the recent NAO-commissioned report from User Voice which looked at service users' perspectives of the new public/private probation service - including the impact of the changes on the relationships between service users and probation officers, and supporting through care services (particularly housing and employment) - what steps can be taken to share learning and best practice amongst providers to improve the quality of resettlement plans, and identify 'what works' in reducing reoffending? How effectively is the framework for funding CRCs working in practice, and in what ways is it impacting on the business models of providers; for example, given that payment by results represents around 10 per cent of total predicted payments to all CRCs, to what extent is the system encouraging CRCs to trial new and innovative approaches to reducing recidivism? Where voluntary bodies and third-sector organisations provide a significant role as suppliers to CRCs, how warranted are concerns regarding issues relating to uncertainty of funding, and what further measures can Government take to better address gaps in provision?

Paul Hindson, Managing Director, UK Justice, Working Links

Joanne Drew, Director of Housing, Nacro

Nino Maddalena, Criminal Justice Manager, Alcohol, Drugs and Tobacco, Public Health England

Christina Marriott, Chief Executive Officer, Revolving Doors

Mark Johnson, Founder and Chief Executive Officer, User Voice

Questions and comments from the floor with Matthew Mitchell, Country Manager, United Kingdom, SCRAM Systems

12.25 - 12.55 Standards and quality assurance in the new framework

Martin Copsey, Head of Operational Assurance, NOMS

Questions and comments from the floor

12.55 - 13.00 Chair's and Westminster Legal Policy Forum closing remarks

Lord Ramsbotham, Co-Chair, All-Party Parliamentary Group on Penal Affairs

Marc Gammon, Associate Editor, Westminster Legal Policy Forum