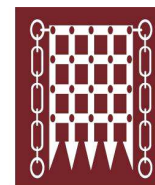


**Westminster Health Forum Keynote Seminar: Priorities for improving patient safety in the NHS: transparency, safeguards and developing a patient-centred culture**

Timing: Morning, Thursday, 26<sup>th</sup> January 2017

Venue: The Caledonian Club, 9 Halkin Street, London SW1X 7DR



**WESTMINSTER  
HEALTH FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**  
**Lord Low of Dalston**, Co-Chair, All-Party Parliamentary Group on Eye Health and Visual Impairment
- 9.05 - 9.20 **Challenges for moving towards a culture of learning and patient centered care**  
**Will Warburton**, Director of Improvement, The Health Foundation  
Questions and comments from the floor
- 9.20 - 10.05 **Putting patient experience and safety at the centre of the NHS services**  
*In light of the Health Secretary's pledge to make the NHS an organisation of learning, what more can be done to put patient safety at the forefront of care? How successfully have recommendations made in the Francis Report been implemented across primary and secondary care, and what more can be done to further roll out examples of best practice? How can lessons from patient safety failures be used to improve practice in the future and to develop a standardised approach to reporting and investigating breaches? What impact will NHS Improvement requirements for NHS trusts to produce a charter for openness and transparency have on accountability of care? How can the organisational challenges of implementing a standardised approach to reviewing records of patient death be overcome? What role should NHS Improvement play in encouraging organisational change, and what more could be done to assist struggling NHS Trusts to achieve patient safety standards?*  
**Denise Chaffer**, Director of Safety and Learning, NHS Litigation Authority  
**Andrew McCracken**, Head of Communications, National Voices  
**Dr Theresa Shaw**, Chief Executive, Foundation of Nursing Studies  
**James Roach**, Joint Integration Director, Wiltshire Council and Wiltshire Clinical Commissioning Group  
Questions and comments from the floor
- 10.05 - 10.15 **The role of industry in improving patient safety: credentialing, transparency and partnerships with the NHS**  
**Doris-Ann Williams**, Chief Executive, BIVDA
- 10.15 - 10.30 **Priorities for reducing healthcare-associated infections**  
**Dr Jacqueline McKenna**, Director of Nursing for Professional Leadership, NHS Improvement
- 10.30 - 10.45 Questions and comments from the floor
- 10.45 - 10.50 **Chair's closing remarks**  
**Lord Low of Dalston**, Co-Chair, All-Party Parliamentary Group on Eye Health and Visual Impairment
- 10.50 - 11.20 Coffee
- 11.20 - 11.25 **Chair's opening remarks**  
**Rosie Cooper MP**, Vice Chair, All-Party Parliamentary Group for Patient Safety
- 11.25 - 11.40 **'The role of the National Guardian'**  
**Dr Henrietta Hughes**, National Guardian (Freedom to Speak Up)
- 11.40 - 11.50 **'A new approach to dealing with GMC cases involving whistleblowers'**  
**Anna Rowland**, Assistant Director, Policy, Business Transformation and Safeguarding Fitness to Practise, General Medical Council
- 11.50 - 12.00 **Delivering clinical engagement, joined up leadership and long-term strategy**  
**Elisabeth Davies**, Chair, Patient and Carer Network, Royal College of Physicians
- 12.00 - 12.30 Questions and comments from the floor
- 12.30 - 12.55 **Patient safety and policy priorities**  
**Rt Hon Jeremy Hunt MP**, Secretary of State for Health, DH  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Health Forum closing remarks**  
**Rosie Cooper MP**, Vice Chair, All-Party Parliamentary Group for Patient Safety  
**Sam Dolton**, Producer, Westminster Health Forum