

**Westminster Health Forum Keynote Seminar:
Next steps for regulation in health and care, improving patient experience,
and the role of Healthwatch England**

Timing: Morning, Monday, 10th November 2014

Venue: Sixty One Whitehall, London SW1A 2ET



**WESTMINSTER
HEALTH FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Earl of Listowel, Vice-Chair, All-Party Parliamentary Group for Looked After Children and Care Leavers
- 9.05 - 9.15 **Progress and priorities: one year on from the Government's response to Francis**
Jocelyn Cornwell, Founder and Director, The Point of Care Foundation and Senior Fellow, The King's Fund
- 9.15 - 9.45 **Quality and safety – the role of professional regulation**
Jackie Smith, Chief Executive and Registrar, Nursing and Midwifery Council
Niall Dickson, Chief Executive and Registrar, General Medical Council
Evelynne Gilvarry, Chief Executive and Registrar, General Dental Council
- 9.45 - 9.55 **Next steps for health and social care professional regulation**
Tim Spencer-Lane, Lawyer, Law Commission of England and Wales and Lead, Law Commission Review of Health and Social Care Professional Regulation
- 9.55 - 10.15 Questions and comments from the floor
- 10.15 - 10.40 **Delivering new models of regulation and priorities for assessing quality of governance**
Ellen Armistead, Deputy Chief Inspector for Hospitals, CQC
Miranda Carter, Executive Director, Provider Appraisal, Monitor
Questions and comments from the floor
- 10.40 - 10.45 **Chair's closing remarks**
Earl of Listowel, Vice-Chair, All-Party Parliamentary Group for Looked After Children and Care Leavers
- 10.45 - 11.05 Coffee
- 11.05 - 11.10 **Chair's opening remarks**
Baroness Masham of Ilton, Vice President, Patients Association and Co Chair, All-Party Parliamentary Health Group
- 11.10 - 11.35 **Ensuring accountability in the NHS**
Anna Bradley, Chair, Healthwatch England
Questions and comments from the floor
- 11.35 - 12.30 **Next steps for improving patient safety and experience: safeguarding, engagement and reporting concerns**
With NICE currently working on new guidelines on safe staffing, is enough being done to ensure safe levels across healthcare, and what examples of best practice exist in safeguarding patient safety? Following concerns that the UK health and care complaints system is 'bewildering' for patients, what steps should be taken to provide greater clarity and improve engagement? With NHS England and the Medicines and Healthcare Products Regulatory Agency working together on the redevelopment of the National Reporting and Learning System, what further opportunities exist for using integrated reporting of incidents to improve outcomes for patients? What are the early indicators for the impact on quality of care of having named, responsible clinicians for hospital patients, and named GPs for round-the-clock out of hospital care for patients over 75? What more can be done to support patient groups such as local Healthwatch organisations and elected foundation trust governors? Following the launch of 'Freedom To Speak Up' review into reporting culture in the NHS, what more should be done to encourage NHS staff to raise concerns in order to help inform better practice in the future?
Kate Denham, Vice Chair, Healthwatch Croydon
Helena Hughes, Head of Operations, Altogether Better
Dr Patricia Wilkie, President and Chairman, National Association for Patient Participation
Dr Alison Austin, Lead, Personalisation and Control, NHS England
Dame Philippa Russell, Chair, Standing Commission on Carers
Fiona Thow, Patient Safety Collaborative Delivery Lead, NHS Improving Quality
Questions and comments from the floor
- 12.30 - 12.55 **Long-term priorities for improving patient experience and safety**
Dr Mike Durkin, National Director of Patient Safety, NHS England
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Health Forum closing remarks**
Baroness Masham of Ilton, Vice President, Patients Association and Co Chair, All-Party Parliamentary Health Group
Steve Moat, Senior Producer, Westminster Health Forum