

Westminster eForum Keynote Seminar:

Mobile and remote working: data protection, workforce challenges and competitive advantage

Timing: Morning, Thursday, 10th October 2013

Venue: Princess Alexandra Hall, Royal Over-Seas League, Over-Seas House, Park Place, St James' Street, London SW1A 1LR



Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chairman's opening remarks**
Andy Lake, Managing Director, Flexibility.co.uk
- 9.05 - 9.15 **Opportunities and challenges of a modern digital workforce**
What are the latest trends in business IT? How are businesses delivering the greater agility required for IT solutions used by today's workforce - what are the key implications for productivity, efficiency and training? What are the main barriers to implementing remote and flexible working initiatives?
Massimiliano Claps, Research Director, IDC
- 9.15 - 9.30 **The future of remote working**
Stephen McGibbon, Chief Technology Officer EMEA, Microsoft
- 9.30 - 9.55 **Utilising the cloud for remote working**
With the increasing use of cloud computing by business and Government, what are the legal and business challenges of working remotely? What are the security challenges of enabling remote access to company documents via the cloud? Are the avenues for recourse for loss or theft clearly defined? In the context of Google's Chromebook and Microsoft's Office 365 web-based productivity suite, is online-only working becoming a viable option for business?
Dr Richard Sykes, Chairman, Cloud Industry Forum
Luke Scanlon, Consultant, Pinsent Masons
Questions and comments from the floor with **Stephen McGibbon**, Chief Technology Officer EMEA, Microsoft
- 9.55 - 10.10 **Data protection and the mobile workforce**
The data protection challenges of Bring Your Own Device (BYOD) and remote working for businesses.
Simon Rice, Group Manager, Technology, Information Commissioner's Office
- 10.10 - 10.20 **Mobile devices and critical IT infrastructure**
With the rise of devices including laptops, USB storage, smartphones and tablets being used by organisations how can the vulnerability of corporately owned IT infrastructure posed by these devices be minimised? How can organisations increase the security of corporately owned data exchanged with and stored on mobile devices?
Martyn Ruks, Technical Director, MWR InfoSecurity and Co-Author, CPNI/MWR Guidance *Mobile devices*
- 10.20 - 11.00 **IT, data security and workforce challenges for the remote workforce**
With significant increases in the number of employees working via mobile and from home, what are the information security challenges of having a remote workforce? Who should be responsible for data on remote devices? How do corporate IT and HR policies need to adapt to take into account trends including hot-desking, BYOD and flexible working? How effectively are businesses able to oversee and supervise workers off-site? What impact does mobile working have on employee productivity, motivation and stress? Is remote working just for trusted senior employees; how might it be safely deployed more widely in organisations?
Martin Jordan, Head of UK Cyber Response, KPMG
Paul Graham, Partner, Field Fisher Waterhouse
Paul Barker, Identity and Access Management Chief Technical Architect, Siemens Enterprise Communications
Questions and comments from the floor with **Simon Rice**, Group Manager, Technology, Information Commissioner's Office and **Martyn Ruks**, Technical Director, MWR InfoSecurity and Co-Author, CPNI/MWR Guidance *Mobile devices*
- 11.00 - 11.05 **Chairman's closing remarks**
Andy Lake, Managing Director, Flexibility.co.uk
- 11.05 - 11.30 Coffee
- 11.30 - 11.35 **Chairman's opening remarks**
Lord St John of Bletso, Member, House of Lords Select Committee on Communications
- 11.35 - 11.50 **Mobile and remote working**
What are the key incentives for businesses to introduce remote and mobile working solutions? How can businesses ensure the effective implementation of remote working initiatives?
Mark Adams-Wright, Managing Director, Local Government Practice, Telefónica O2 UK
- 11.50 - 12.05 **'Mobile Working - The people issues'**
How do job protocols for managers and employees need to develop so as to take advantage of agile working within the office and for remote working? How can employer trust be maintained by employees when they are working flexibly or remotely? What are the implications of working across multiple office spaces and devices?
Andrew Mawson, Managing Director, Advanced Workplace Associates
- 12.05 - 12.55 **Digital workplace - efficiency, cost and productivity**
With major companies questioning the value of home working, when is home working good for business? How far are efficiency and cost savings, and environmental benefits, promised by remote working being delivered? With significant staff reductions in recent years due to economic turbulence, how far are mobile working IT solutions enabling organisations to deliver more with less? What are the emerging trends in handling the different levels of IT proficiency in a workforce - i.e. the digital natives and digital nomads? How is IT proficiency, particularly in relation to mobile working, affecting the value of employees?
Kurt Mroncz, Corporate Development Director, Regus
Nigel Miller, Managing Director, Cordless Consultants
Tony Williams, Director of IT, Europe & Africa, Plantronics
Richard Miskella, Partner, Lewis Silkin
Questions and comments from the floor with **Mark Adams-Wright**, Managing Director, Local Government Practice, Telefónica O2 UK and **Andrew Mawson**, Managing Director, Advanced Workplace Associates
- 12.55 - 13.00 **Chairman's and Westminster eForum closing remarks**
Lord St John of Bletso, Member, House of Lords Select Committee on Communications
Edward Rees, Forum Lead, Westminster eForum