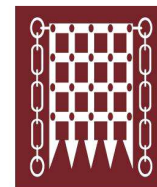


**Westminster Legal Policy Forum Keynote Seminar:  
Innovation in the legal services market - regulation, competition and technology**

*Timing: Morning, Wednesday, 24<sup>th</sup> January 2018*

*Venue: The Caledonian Club, 9 Halkin Street, London SW1X 7DR*



**WESTMINSTER  
LEGAL POLICY  
FORUM**

*Agenda subject to change*

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**  
**Rt Hon the Lord Falconer of Thoroton**
- 9.05 - 9.30 **'Looking to the future: regulation and innovation'**  
**Crispin Passmore**, Executive Director, Policy, Solicitors Regulation Authority  
Questions and comments from the floor
- 9.30 - 9.55 **Innovation in legal services - the view from the Legal Services Board**  
**Caroline Wallace**, Strategy Director, Legal Services Board  
Questions and comments from the floor
- 9.55 - 10.10 **Current challenges for consumer access and choice in the legal sector**  
**Professor Stephen Mayson**, Faculty of Laws, University College London
- 10.10 - 11.00 **The changing structure of the legal services market - new competitors, flexible practice, and widening access to legal advice**  
**Rachel Khiara**, Partner, RSM Legal  
**Lola Bello**, Panel Manager, Legal Services Consumer Panel  
**Simon Harper**, Co-Founder and Managing Director, LOD  
**Suki Binjal**, President, Lawyers in Local Government  
**Julia Yun Hulme**, Co-Founder and Managing Director, Omnia Strategy  
Questions and comments from the floor with **Professor Stephen Mayson**, Faculty of Laws, University College London
- 11.00 - 11.05 **Chair's closing remarks**  
**Rt Hon the Lord Falconer of Thoroton**
- 11.05 - 11.30 Coffee
- 11.30 - 11.35 **Chair's opening remarks**  
**Lord Gold**
- 11.35 - 12.00 **Driving change through disruptive technology**  
**Christina Blacklaws**, Vice President, The Law Society  
Questions and comments from the floor
- 12.00 - 12.55 **Responding to technological change - automation, investment and developing new strategies for management and recruitment**  
**Rita Leat**, Managing Director, Professional Paralegal Register  
**Robert Florendine**, Solutions Manager, iManage  
**Richard Brent**, Editor, Briefing  
**Juan Crosby**, Partner, PwC Legal  
**Sarah Goulbourne**, Co-Founder, gunnercooke  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**  
**Lord Gold**  
**Marc Gammon**, Associate Editor, Westminster Legal Policy Forum