

**Westminster Legal Policy Forum Keynote Seminar:  
Innovation in the legal services market - regulation, competition and technology**  
Timing: Morning, Wednesday, 24<sup>th</sup> January 2018  
Venue: Central London



Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**  
Senior Parliamentarian
- 9.05 - 9.30 **Rethinking regulation - key themes from the Looking to the Future consultation and next steps for formalising the 'innovation space'**  
**Crispin Passmore**, Executive Director, Policy, Solicitors Regulation Authority  
Questions and comments from the floor
- 9.30 - 9.50 **Current challenges for consumer access and choice in the legal sector**  
**Professor Stephen Mayson**, Faculty of Laws, University College London  
Questions and comments from the floor
- 9.50 - 10.45 **The changing structure of the legal services market - new competitors, flexible practice, and widening access to legal advice**  
**Rachel Khiara**, Partner, RSM Legal  
Speaker confirmed from **Lawyers in Local Government**  
Senior representative, law firm  
Senior representative, unregulated provider  
Senior representative, consumer group  
Questions and comments from the floor
- 10.45 - 10.50 **Chair's closing remarks**  
Senior Parliamentarian
- 10.50 - 11.20 Coffee
- 11.20 - 11.25 **Chair's opening remarks**  
Senior Parliamentarian
- 11.25 - 11.35 **Driving change through disruptive technology**  
Senior speaker to be confirmed
- 11.35 - 12.30 **Responding to technological change - automation, investment and developing new strategies for management and recruitment**  
**David Halliwell**, Director of Knowledge and Innovation Delivery, Pinsent Masons  
**Rita Leat**, Managing Director, Professional Paralegal Register  
**Peter Wallqvist**, Chief Strategy Officer, RAVN Systems  
Senior representative, cyber-security/data protection  
Questions and comments from the floor with senior speaker to be confirmed
- 12.30 - 12.55 **Emerging priorities for market regulation**  
Senior speaker to be announced  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Legal Policy Forum closing remarks**  
Senior Parliamentarian  
**Marc Gammon**, Associate Editor, Westminster Legal Policy Forum