

Westminster Food & Nutrition Forum and Westminster Health Forum Keynote Seminar

Elderly nutrition and dignity in hospitals and social care: quality standards, engagement and compassion

Timing: Morning, Thursday, 14th June 2012

Venue: Central London

Draft agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chairman's opening remarks**
Julie Hilling MP, Member, All-Party Parliamentary Group for Ageing and Older People
- 9.05 - 9.35 **Next steps for policy following the Dignity and Nutrition Inspection programme**
Latest findings from the CQC's Dignity and Nutrition Inspection programme (DANI) and the spot check programme. What are the implications for the future of regulation following the DANI programme?
Dame Jo Williams, Chair, Care Quality Commission
Questions and comments from the floor
- 9.35 - 10.35 **Nutritional care, quality standards and patient experience**
What progress has been made in improving standards of nutrition following DANI, and what more needs to be done? As consultation continues, what should be the areas of focus for the NICE social care quality standards and Commissioning Outcomes Framework (COF)? How should NICE quality standards be enforced and what safeguards need to be put in place in order to identify non-compliance? What experience of food do older people have in hospitals and social care? What should be done to improve patient experience and engagement more widely? What more can be done to promote the rapid dissemination of best practice in nutritional care? What role should screening play in improving nutritional care? What more can be done to raise awareness of specific dietary needs across the health and social care system?
Rick Wilson, Director of Nutrition and Dietetics, King's College Hospital NHS Foundation Trust
Karen Oliver, National Chair, National Association of Care Catering (NACC)
Dr Ailsa Brotherton, Honorary Secretary, BAPEN
Professor Marinos Elia, Chair, Quality Standard Topic Expert Group (TEG) for Nutrition Support In Adults, National Institute for Health and Clinical Excellence (NICE)
Dr Graham Stokes, Director of Dementia Care, Bupa Care Services
Anna Rooke, Dignity Champion Facilitator, Kensington & Chelsea Local Involvement Network (K&C LINK)
Questions and comments from the floor
- 10.35 - 10.40 **Chairman's closing remarks**
Julie Hilling MP, Member, All-Party Parliamentary Group for Ageing and Older People
- 10.40 - 11.05 Coffee
- 11.05 - 11.10 **Chairman's opening remarks**
Dr John Pugh MP, Chair, Patient and Public Involvement in Health and Social Care All-Party Parliamentary Group
- 11.10 - 11.40 **Findings from the Commission on improving dignity in care and implications for future policy**
Dianne Jeffrey, Chairman, Age UK
Questions and comments from the floor
- 11.40 - 12.30 **Dignity, compassion and involving elderly people, and their families**
What more needs to be done to improve the dignity of older people across health and social care? Are standards of care being affected by efficiency savings in the care system and how far is it possible to 'do more with less'? Will the Releasing Time to Care: The Productive Ward programme and the Red Tape Challenge successfully free up resources for nurses in a way that benefits patients? How will the Nursing and Care Quality Forum be used by the workforce, and how will the forum improve care quality? With the role of education and training for frontline staff being highlighted by the CQC, does more need to be done in order to raise awareness of dignity among both NHS managers and front-line staff? What impact will the Dignity Code have on preventing abuse? Are solutions to known issues, such as mixed sex wards, being pushed through in an appropriate timescale?
Elaine Cass, Practice Development Manager, Social Care Institute for Excellence (SCIE)
Nicky Hayes, Older People's Advisor, Royal College of Nursing and Consultant Nurse for Older People, King's College Hospital NHS Foundation Trust
Ruth Passman, Senior Health Policy Adviser, Department of Health North West
Brian Hills, Carer, Uniting Carers, Dementia UK
Admiral Nurse confirmed from **Dementia UK**
Questions and comments from the floor
- 12.30 - 12.55 **Dignity and care: next steps for policy**
Professor David Oliver, National Clinical Director for Older People, Department of Health; Consultant Physician, Royal Berkshire NHS Foundation Trust and Visiting Professor of Medicine for Older People, City University London
Questions and comments from the floor
- 12.55 - 13.00 **Chairman's closing remarks and Westminster Food & Nutrition Forum and Westminster Health Forum closing remarks**
Dr John Pugh MP, Chair, Patient and Public Involvement in Health and Social Care All-Party Parliamentary Group
Michael Ryan, Deputy Editor, Westminster Food & Nutrition Forum