

**Westminster Health Forum Keynote Seminar:
Improving care services for older people: integration, personalisation and access**

Timing: Morning, Thursday, 8th May 2014

Venue: Sixty One Whitehall, London SW1A 2ET



**WESTMINSTER
HEALTH FORUM**

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chairman's opening remarks**
Baroness Greengross, Chair, All-Party Parliamentary Group on Dementia
- 9.05 - 9.15 **Addressing the challenges of an ageing population**
Professor Julianne Meyer, Professor of Nursing Care for Older People, City University London and Executive Director, My Home Life Programme
- 9.15 - 9.25 **Commissioning elderly care services and the role of the GP**
Dr Charles Alessi, Chairman, National Association of Primary Care
- 9.25 - 9.45 Questions and comments from the floor
- 9.45 - 10.05 **'Living well with frailty': policy priorities for elderly care services**
Professor John Young, National Clinical Director for Integration and Frail Elderly, NHS England
Questions and comments from the floor
- 10.05 - 10.55 **Integration, access and service reconfiguration**
With GPs to co-ordinate a multidisciplinary care package for patients over 75, how effectively are professionals across local authorities, general practice, secondary care and the housing sector working together to deliver integrated, age-sensitive services? In what further ways can access to primary care and the continuity of services be improved, following the implementation of named, responsible clinicians responsible for elderly patients due in the 2014/15 GP contract? What impact will the Care Bill's aim to introduce a funding cap on social care costs of £72,000 have on individuals and providers in meeting the costs of care? Following the recent CQC annual report, which found that 9% of people aged 75 and over experienced at least one avoidable emergency hospital admission in 2012-13, what are the next steps for improving coordination with A&E services and for minimising hospital admissions more widely? What more can be done to ensure that housing solutions are tailored to meet local community needs, and to provide accommodation for those with high care needs?
Dr Ian Greaves, Member, NHS Stafford and Surrounds Clinical Commissioning Group
Councillor Lesley Salter, Chair, Southend Health and Wellbeing Board
Dr Linda Patterson, Past Clinical Vice President, Royal College of Physicians
Roger Battersby, Managing Partner, PRP Architects
Jonathan Ellis, Director of Policy and Advocacy, Help the Hospices
Questions and comments from the floor
- 10.55 - 11.00 **Chairman's closing remarks**
Baroness Greengross, Chair, All-Party Parliamentary Group on Dementia
- 11.00 - 11.25 Coffee
- 11.25 - 11.30 **Chairman's opening remarks**
Lord Best, Chair, All-Party Parliamentary Group on Housing and Care for Older People
- 11.30 - 11.50 **Regulating services and delivering high-quality care**
Alan Rosenbach, Special Policy Lead, Strategy & Intelligence Department, CQC
Questions and comments from the floor
- 11.50 - 12.00 **The increasing role of the third sector**
Tom Wright, Group Chief Executive, Age UK
- 12.00 - 12.55 **Patient-centred services, community care, and maintaining independence**
What more can be done to develop innovative models of personalised community care, and to implement advanced care plans more widely? With wider calls for 7 day care, in what ways can services be reconfigured around individual pathways and towards more community care? In what ways can patients with multi-morbidities, severe mental health illnesses and specific dietary requirements be further engaged in decision-making for their care? How can the challenges of helping people stay healthy for longer – such as loneliness and depression, identifying those most at risk, and strengthening incentives for GPs to proactively manage population health – be addressed? With concerns that there will be a large shortfall in unpaid carers in the next two decades, how can the deficit be met? In what ways can community interventions such as telehealth and virtual wards be utilised to improve wellbeing and maintain people's independence?
Heléna Herklots, Chief Executive, Carers UK
Ros Speight, National Secretary, National Association of Care Catering (NACC)
Professor Keri Thomas, National Clinical Lead, Gold Standards Framework Centre and Honorary Professor of End of Life Care, University of Birmingham
Richard Bowden, Managing Director, Bupa UK
Andy Chaplin, Director, Foundations (the National body for HIAs)
Questions and comments from the floor with **Tom Wright**, Group Chief Executive, Age UK
- 12.55 - 13.00 **Chairman's and Westminster Health Forum closing remarks**
Lord Best, Chair, All-Party Parliamentary Group on Housing and Care for Older People
Steve Moat, Senior Producer, Westminster Health Forum