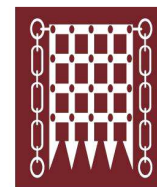


**Westminster Energy, Environment & Transport Forum Keynote Seminar:  
Implementing the smart meter roll-out: customer needs, industry priorities and future developments**

*Timing: Morning, Thursday, 24<sup>th</sup> November 2016*

*Venue: Sixty One Whitehall, London SW1A 2ET*



**WESTMINSTER ENERGY  
ENVIRONMENT &  
TRANSPORT FORUM**

*Agenda subject to change*

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**  
**Lord Redesdale**, Chief Executive Officer, Energy Managers Association
- 9.05 - 9.15 **Smart meter roll-out: context, progress and remaining issues**  
**Steve Mullins**, Global Leader, Smart Energy, PwC
- 9.15 - 9.25 **'Priorities for the Data and Communications Company (DCC) in a post-live world'**  
**Matt Roderick**, Chief Technology Officer, Data and Communications Company
- 9.25 - 9.40 Questions and comments from the floor
- 9.40 - 10.00 **Next steps for engaging and informing consumers**  
**Claire Maugham**, Director of Policy and Communications, Smart Energy GB  
Questions and comments from the floor
- 10.00 - 10.10 **'Monitoring the smart meter rollout and evolving the regulatory framework'**  
**Jacqui Russell**, Head of Smarter Metering, Ofgem
- 10.10 - 10.45 **Ensuring smart meters address the needs of customers: ease-of-use, billing, energy efficiency and data privacy**  
**Peter Smith**, Director of Policy and Research, National Energy Action  
**Simon Gordon**, Policy Adviser, Residential Landlords Association  
Questions and comments from the floor with **Jacqui Russell**, Head of Smarter Metering, Ofgem
- 10.45 - 11.15 Coffee
- 11.15 - 11.25 **Utilising smart technology in the home and opportunities created through smart meters**  
**Phil Lawton**, Head of Practice, Power Systems, Energy Systems Catapult
- 11.25 - 11.35 **Priorities for developing the communications network**  
**Sarah Craig**, Head of Smart Metering Implementation, Telefónica UK
- 11.35 - 12.30 **Smart meters beyond rollout: future-proofing, internet of things, use of data and industry collaboration**  
**Chris Wright**, Chief Technology Officer, Moixa Technology  
**Daniel Walker-Nolan**, Principal Policy Manager, Energy and Consumer, Citizens Advice  
**Philip James**, Partner, Sheridans  
Questions and comments from the floor with **Phil Lawton**, Head of Practice, Power Systems, Energy Systems Catapult and **Sarah Craig**, Head of Smart Metering Implementation, Telefónica UK
- 12.30 - 12.55 **The future outlook of the Smart Meter Implementation Plan**  
**Judicaelle Hammond**, Deputy Director, Policy and Consumers, Smart Metering Implementation Programme, Department for Business, Energy and Industrial Strategy  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Energy, Environment & Transport Forum closing remarks**  
**Lord Redesdale**, Chief Executive Officer, Energy Managers Association  
**Andrew Best**, Forum Lead, Westminster Energy, Environment & Transport Forum