

## Westminster eForum Keynote Seminar:

### Delivering Digital Government: technology, procurement and policy priorities

Timing: Morning, Thursday, 25<sup>th</sup> June 2015

Venue: Sixty One Whitehall, London SW1A 2ET

Agenda subject to change



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- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.20 **Chair's opening remarks**  
**Chi Onwurah MP**
- Key points from Labour's Digital Government Review**  
**Peter Wells**, Project Lead, Labour's Digital Government Review
- 9.20 - 9.30 **What the General Election result means for digital government policy in the new Parliament**  
**Professor Ian Hargreaves**, Professor of Digital Economy, Cardiff University
- 9.30 - 9.45 **Innovation in technology to improve services**  
**Michael Wignall**, National Technology Officer, Microsoft
- 9.45 - 10.00 **'Transforming Delivery at DWP'**  
**Andrew Besford**, Head of Business Design, Department for Work and Pensions
- 10.00 - 10.20 Questions and comments from the floor
- 10.20 - 11.05 **Improving public services: innovation, partnerships and inclusion**  
*How successful has the implementation of the Government's Digital Strategy been across the 25 exemplar services - particularly in terms of efficiency, cost and improving the digital services offered to citizens? What are the next steps for building public trust in digital Government services - particularly with regard to data security and efficiency - to encourage the take-up of these initiatives? How effectively are local authorities working together in order to create more cost-efficient and useful services for citizens, and what more needs to be done? What is the potential of partnerships between large companies and SMEs to benefit public services, how can these be further encouraged, and is Government meeting its commitment to ensure SME suppliers account for 25% of all contracts? How can Government, industry and others ensure that as far as possible traditional service users - particularly elderly and disabled citizens- are not excluded by the migration to digital and can fully benefit from new online services?*  
**Susan Fox**, Director of Partnerships, Telefónica UK  
**Martin Ferguson**, Director of Policy & Research, Socitm  
**Lorna Hermin**, Principal Architect, Kainos  
**Naureen Khan**, Associate Director, Central Government, techUK  
Questions and comments from the floor
- 11.05 - 11.10 **Chair's closing remarks**  
**Chi Onwurah MP**
- 11.10 - 11.35 Coffee
- 11.35 - 11.40 **Chair's opening remarks**  
**Chloe Smith MP**
- 11.40 - 11.55 **Local Government and digital services - options for improving local services**  
**Helen Nicol**, Senior Advisor Knowledge & Capability, Public Service Transformation Network
- 11.55 - 12.30 **Government procurement: technology, tendering platforms and competition**  
*What can be learnt from existing online portals and tendering processes, including the G-Cloud, to further improve how Government contracts are awarded - in IT and more widely? How can shared procurement processes and strategies best accommodate differing priorities for individual departments such as data protection, security and preferred mix of suppliers? How can digital portals be refined to ensure a simple straight-forward process for Government and suppliers? How much potential is there for efficiency savings and improved services following updates to G-Cloud and other platforms? What are examples of best practice internationally, and how does the UK's digital strategy now compare following the recently announced US-UK Digital Government Partnership?*  
**Kevin Calder**, Partner and Head of Technology, Mills & Reeve  
**Michael Meeks**, General Manager, Collabora Productivity  
**Dave Denton**, Strategic Advisor, Rainmaker Solutions  
Questions and comments from the floor with **Helen Nicol**, Senior Advisor Knowledge & Capability, Public Service Transformation Network
- 12.30 - 12.55 **'Government as a platform: the next phase in digital government'**  
**Tom Loosemore**, Deputy Director, Government Digital Service  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster eForum closing remarks**  
**Chloe Smith MP**  
**Amy Cutter**, Associate Producer, Westminster eForum