Westminster Health Forum Keynote Seminar:

Delivering the 7 day NHS - next steps for out of hours, urgent and emergency care

Timing: Morning, Tuesday, 18th November 2014

Venue: Royal Aeronautical Society, No.4 Hamilton Place, London W1J 7BQ

Agenda subject to change

8.30 - 9.00	Registration and coffee
9.00 - 9.15	Chair's opening remarks: 'The challenges of delivering a 7-day service in the NHS' Dr Chris Roseveare, Immediate Past President, The Society for Acute Medicine
9.15 - 9.25	Setting standards and maintaining quality in emergency care

9.25 - 10.15 Progress and priorities for improving urgent and emergency care

How effective are Clinical Commissioning Groups (CCGs) proving in commissioning service redesign in urgent and emergency care? Is enough being done to support providers that are unable to achieve the national performance measures - such as the maximum time between admission and consultant review - necessary to make up for their Better Care Fund contributions? To what extent have 7-day service pilots in secondary care revealed emerging priorities for the improvement of emergency care? What standards should be in place for Urgent Care Networks and how can challenges, such as information sharing and patient inclusion, be overcome? To what degree should Urgent Care Networks be free to make decisions on local issues, and what effect will this have on variation of services? How will the splitting of emergency care centres impact integrated care? In what ways can pharmacies be more integrated across different care models, and what are the priorities for expansion in self-care? What more can be done to utilise services such as telehealth, and how effective are the NHS People's Panels in engaging a truly representative body of service users?

Dr Mohammed Jiva, Medical Secretary, Rochdale and Bury Local Medical Committee

Dr Adrian Boyle, Chair, Quality in Emergency Committee, College of Emergency Medicine

Howard Duff, Director for England, Royal Pharmaceutical Society

Sue Noyes, Chief Executive, East Midlands Ambulance Service NHS Trust

Questions and comments from the floor with **Dr Adrian Boyle**, Chair, Quality in Emergency Committee,

College of Emergency Medicine and Dr Chris Roseveare, Immediate Past President, The Society for Acute Medicine

10.15 - 10.35 Challenges for improving GP out of hours care

Professor David Colin-Thomé, Chairman, Primary Care Commissioning

Questions and comments from the floor

10.35 - 10.40 Chair's closing remarks

Dr Chris Roseveare, Immediate Past President, The Society for Acute Medicine

10.40 - 11.05 Coffee

11.05 - 11.10 Chairman's opening remarks

Rt Hon the Baroness Jay of Paddington

11.10 - 11.30 Primary care and the role of the GP

Dr Richard Vautrey, Deputy Chair, General Practitioners Committee, British Medical Association Questions and comments from the floor

11.30 - 11.40 Encouraging innovation and developing new models of care

Dr Mark Spencer, Deputy Regional Medical Director, London, NHS England

11.40 - 12.30 Delivering 7-day services - commissioning, standards and the Better Care Fund

What more can be done to ensure that the delivery of 7-day services reduces health inequalities, and that CCGs consider all aspects of health and wellbeing in commissioning? What effect will the Better Care Fund have in fostering innovative new models of care? Where can health leadership better engage the workforce as part of the implementation of 7-day services, and how can clinical concerns regarding outpatient clinics and elective surgery be addressed? Are the standards set by the NHS Service Seven Days a Week Forum sufficient to meet challenges in professional education and commissioning of services? Will the implementation of local performance standards in the Better Care Fund succeed in improving best practice? What measures should be in place to ensure that patient safety drives the delivery of 7-day services over patient convenience?

Dr Ivan Benett, Clinical Director, Central Manchester Clinical Commissioning Group **Professor Michael Horrocks**, Council Member, Royal College of Surgeons of England

Sophie Corlett, Director of External Relations, Mind Christina McAnea, National Secretary for Health, UNISON

Councillor Rosemary Farmer, Chair, Health and Wellbeing Partnership, St Albans City and District Council Questions and comments from the floor with **Dr Mark Spencer**, Deputy Regional Medical Director, London, NHS England

12.30 - 12.55 Next steps for policy

Professor Keith Willett, National Director for Acute Episodes of Care, NHS England Questions and comments from the floor

12.55 - 13.00 Chairman's and Westminster Health Forum closing remarks

Rt Hon the Baroness Jay of Paddington

Steve Moat, Senior Producer, Westminster Health Forum

