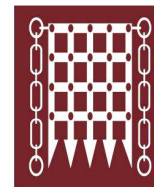


Westminster Health Forum Keynote Seminar

Priorities for urgent and emergency care services: workforce, integration and managing increasing pressures

Timing: Morning, Thursday, 16th November 2017

Venue: St Martin-in-the-Fields, Trafalgar Square, London WC2N 4JJ



WESTMINSTER
HEALTH FORUM

Agenda subject to change

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**
Baroness Watkins of Tavistock, Chair, PenCLAHRC, NIHR
- 9.05 - 9.35 **Implementing the Next Steps on the Five Year Forward View in urgent care**
Professor Jonathan Bengler, National Clinical Director for Urgent Care, NHS England; Director, Department of Emergency Care, University of the West of England and Consultant in Emergency Medicine, University Hospitals Bristol NHS Foundation Trust
Questions and comments from the floor
- 9.35 - 9.55 **Cyber security, patient records and using data to support coordinated care**
Professor Peter Knight, Chief Information & Digital Officer, Oxford University Hospitals NHS Foundation Trust and Senior Fellow, Nuffield School of Medicine and Population Health, University of Oxford
Questions and comments from the floor
- 9.55 - 10.05 **Challenges for the urgent and emergency workforce: dealing with demand pressures and promoting staff welfare**
Gordon Miles, Chief Executive, The Royal College of Emergency Medicine
- 10.05 - 10.15 **Managing A&E demand - a patient's perspective**
Carol Munt, Patient Partner and Advocate; Honorary Lecturer and Doubleday Affiliate, Manchester Medical School
- 10.15 - 10.30 Questions and comments from the floor
- 10.30 - 10.35 **Chair's closing remarks**
Baroness Watkins of Tavistock, Chair, PenCLAHRC, NIHR
- 10.35 - 11.05 Coffee
- 11.05 - 11.10 **Chair's opening remarks**
Professor Jonathan Bengler, National Clinical Director for Urgent Care, NHS England; Director, Department of Emergency Care, University of the West of England and Consultant in Emergency Medicine, University Hospitals Bristol NHS Foundation Trust
- 11.10 - 11.20 **Developing an integrated front door - GPs in urgent and emergency care settings**
Dr James Kingsland, President, National Association of Primary Care
- 11.20 - 11.30 **Expanding the role of NHS 111 - increasing clinical assessments and going online**
Dr Helen Thomas, National Medical Advisor, Integrated Urgent Care, NHS England
- 11.30 - 11.50 Questions and comments from the floor
- 11.50 - 12.50 **Building a community based model of urgent care: STPs, staffing and integrating services**
Elizabeth Sargeant, Clinical Lead for Integration, Emergency Care Improvement Programme, NHS Improvement
Grainne Siggins, Director for Adult Social Care, London Borough of Newham
Dr Emma Tiffin, Clinical Lead, Mental Health, NHS Cambridgeshire and Peterborough Clinical Commissioning Group
Usha Kaushal, NHS 111 Pharmacy Programme Advisor, NHS England and Lead Operational Pharmacist, Yorkshire Ambulance Service NHS Trust
Philippa Jones, Associate Acute Oncology Nurse Advisor, Macmillan and Acute Oncology Lead, UK Oncology Nursing Society
Questions and comments from the floor
- 12.50 - 13.00 **Chair's and Westminster Health Forum closing remarks**
Professor Jonathan Bengler, National Clinical Director for Urgent Care, NHS England; Director, Department of Emergency Care, University of the West of England and Consultant in Emergency Medicine, University Hospitals Bristol NHS Foundation Trust
Jonny Roberts, Associate Editor - Forward Planning, Westminster Health Forum