

**Westminster Business Forum Keynote Seminar:  
Retail banking in the UK - next steps for innovation, competition and regulation**

Timing: Morning, Thursday, 25<sup>th</sup> April 2019

Venue: Central London



*Draft agenda subject to change*

- 8.30 - 9.00 Registration and coffee
- 9.00 - 9.05 **Chair's opening remarks**  
**Lee Rowley MP**, Vice-Chair, All-Party Parliamentary Group for Challenger Banks and Building Societies
- 9.05 - 9.25 **Retail banking in the UK - an overview**  
**Professor Alistair Milne**, Professor of Financial Economics, Loughborough University  
Questions and comments from the floor
- 9.25 - 9.50 **Next steps for policy**  
Senior speaker to be announced  
Questions and comments from the floor
- 9.50 - 10.30 **The changing landscape for retail banking in the UK - new technologies, competition and consumer trends**  
**Georgina Bulkeley**, Director of Strategy & Innovation, Personal & Business Banking, Royal Bank of Scotland  
Senior representative, new entrant  
Senior representative, innovation  
Senior academic  
Questions and comments from the floor
- 10.30 - 10.35 **Chair's closing remarks**  
**Lee Rowley MP**, Vice-Chair, All-Party Parliamentary Group for Challenger Banks and Building Societies
- 10.35 - 11.00 Coffee
- 11.00 - 11.05 **Chair's opening remarks**  
Senior Parliamentarian
- 11.05 - 11.25 **Next steps for open banking**  
**Imran Gulamhuseinwala**, Implementation Trustee, Open Banking and Global Head of FinTech, EY  
Questions and comments from the floor
- 11.25 - 11.50 **Driving innovation and improving consumer experience in retail banking**  
**Eric Leenders**, Managing Director, Personal, UK Finance  
Questions and comments from the floor
- 11.50 - 12.30 **Priorities for the industry moving forward - regulation, consumer protection and business models**  
**Jenny Stainsby**, Partner, Herbert Smith Freehills  
Senior representative, building society  
Senior representative, consumer group  
Questions and comments from the floor
- 12.30 - 12.55 **Regulatory priorities and next steps for the strategic review of retail banking business models**  
Senior speaker to be announced  
Questions and comments from the floor
- 12.55 - 13.00 **Chair's and Westminster Business Forum closing remarks**  
Senior Parliamentarian  
**Peter van Gelder**, Director, Westminster Business Forum