## **Westminster Business Forum Keynote Seminar**

## Priorities for consumer credit: the future for regulation, ensuring consumer protection and supporting innovation

Timing: Morning, Thursday, 6<sup>th</sup> December 2018 Venue: 15Hatfields, Chadwick Court, London SE1 8DJ

Agenda subject to change



8.30 - 9.00	Registration and coffee
9.00 - 9.05	Chair's opening remarks Patrice Muller, Senior Managing Partner, London Economics
9.05 - 9.35	'Regulating consumer credit markets: the FCA's current work on high cost credit and alternatives' Graeme McLean, Head of High-Cost Credit Review, Financial Conduct Authority Questions and comments from the floor
9.35 - 10.35	Ensuring fair access to credit and meeting the needs of consumers: price caps, overdraft and credit card regulation and protecting vulnerable customers  Professor Iain Ramsay, Professor of Law, Kent Law School, University of Kent Martin Groombridge, Chief Executive, London Capital Credit Union Carl Packman, Head of Corporate Engagement, Fair by Design Rosanna Bryant, Partner, Financial Regulation, Addleshaw Goddard Ray Perry, Chief Executive Officer, National Pawnbrokers Association Questions and comments from the floor
10.35 - 10.40	Chair's closing remarks Patrice Muller, Senior Managing Partner, London Economics
10.40 - 11.10	Coffee
11.10 - 11.15	<u>Chair's opening remarks</u> Rosanna Bryant, Partner, Financial Regulation, Addleshaw Goddard
11.15 - 11.25	Key trends and challenges ahead for the consumer credit industry  Jason Wassell, Chief Executive, Consumer Finance Association
11.25 - 12.25	The future for responsible consumer lending: measuring affordability, ensuring transparency and the effective use of data  Patrice Muller, Senior Managing Partner, London Economics  Michael Hoare, Chief Credit Officer, RateSetter  Simon Walker, Partner, KPMG  John Wightman, Ombudsman Leader, Financial Ombudsman Service  Questions and comments from the floor with Jason Wassell, Chief Executive, Consumer Finance Association
12.25 - 12.55	'The future for consumer credit - working around the regulatory perimeter'  Dave Pickering, Chief Executive, Lending Standards Board  Questions and comments from the floor
12.55 - 13.00	Chair's and Westminster Business Forum closing remarks Rosanna Bryant, Partner, Financial Regulation, Addleshaw Goddard

Helen Crocker, Senior Researcher, Westminster Business Forum