Westminster Business Policy Forum Keynote Seminar: The future for the UK retail industry - transforming high streets, adapting to changing consumer preferences and utilising latest technology

Timing: Morning, Thursday, 25thApril 2019

Senior Parliamentarian

Helen Crocker, Senior Researcher, Westminster Business Forum

Venue: Central London

Draft agenda subject to change

8.30 - 9.00	Registration and coffee FORUM
9.00 - 9.05	<u>Chair's opening remarks</u> Senior Parliamentarian
9.05 - 9.50	Key challenges for retailers: responding to rising costs, technology and shopping habits Sue Rissbrook, Head of Retail, PwC Helen Dickinson, Chief Executive, British Retail Consortium Dr Diane Savory, Chair, GFirst Questions and comments from the floor
9.50 - 10.40	Reimagining high streets in the bricks and clicks era - business rates relief, the Future High Streets Fund and developing a high-skilled workforce Professor Joshua Bamfield, Director, Centre for Retail Research Dan Simms, Co-Head of Retail Agency, Colliers International Michael Weedon, Portfolio Chair, Retail & High Street Policy Unit, Federation of Small Businesses Senior representative, local authority Senior representative, training provider Questions and comments from the floor
10.40 - 10.45	Chair's closing remarks Senior Parliamentarian
10.45 - 11.15	Coffee
11.15 - 11.20	Chair's opening remarks Senior Parliamentarian
11.20 - 11.35	What is needed to enhance an omni-channel retailing experience? The consumer journey from online to offline Senior speaker to be confirmed
11.35 - 12.35	Reimagining the store - evolving consumer preferences, new technologies, retail strategies and changing the nature of the shopping experience Dr Tim Denison, Director of Retail Intelligence, Ipsos Retail Performance Senior representative, high street retailer Senior representative, internet retailer Senior representative, shopping centre Questions and comments from the floor with senior speaker to be confirmed
12.35 - 12.55	Where next for government policy on high streets and the retail industry? Sir John Timpson, Chair, Timpson and Chair, Town Centre Expert Panel Questions and comments from the floor
12.55 - 13.00	Chair's and Westminster Business Forum closing remarks

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